Part 1: Yes Connect Install Sequence (Windows)
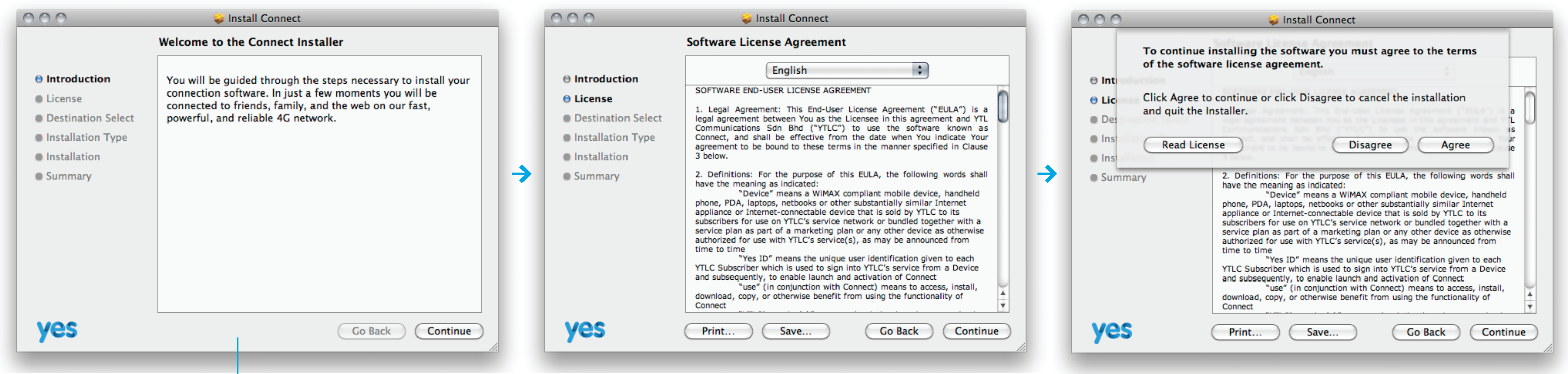Yes, the grabs are from the mac installer. The please focus on the text and the flow.

Install Connect

Welcome to the Connect Installer

⊖ **Introduction**
○ License
○ Destination Select
○ Installation Type
○ Installation
○ Summary

You will be guided through the steps necessary to install your connection software. In just a few moments you will be connected to friends, family, and the web on our fast, powerful, and reliable 4G network.

yes   Go Back   Continue

Install Connect

Software License Agreement

⊖ **Introduction**
● **License**
○ Destination Select
○ Installation Type
○ Installation
○ Summary

English ▾

SOFTWARE END-USER LICENSE AGREEMENT

1. Legal Agreement: This End-User License Agreement ("EULA") is a legal agreement between You as the Licensee in this agreement and YTL Communications Sdn Bhd ("YTLC") to use the software known as Connect, and shall be effective from the date when You indicate Your agreement to be bound to these terms in the manner specified in Clause 3 below.

2. Definitions: For the purpose of this EULA, the following words shall have the meaning as indicated:
    "Device" means a WiMAX compliant mobile device, handheld phone, PDA, laptops, netbooks or other substantially similar Internet appliance or Internet-connectable device that is sold by YTLC to its subscribers for use on YTLC's service network or bundled together with a service plan as part of a marketing plan or any other device as otherwise authorized for use with YTLC's service(s), as may be announced from time to time
    "Yes ID" means the unique user identification given to each YTLC Subscriber which is used to sign into YTLC's service from a Device and subsequently, to enable launch and activation of Connect
    "use" (in conjunction with Connect) means to access, install, download, copy, or otherwise benefit from using the functionality of Connect

yes   Print...   Save...   Go Back   Continue

Install Connect

To continue installing the software you must agree to the terms of the software license agreement.

Click Agree to continue or click Disagree to cancel the installation and quit the Installer.

Read License   Disagree   Agree

2. Definitions: For the purpose of this EULA, the following words shall have the meaning as indicated:
    "Device" means a WiMAX compliant mobile device, handheld phone, PDA, laptops, netbooks or other substantially similar Internet appliance or Internet-connectable device that is sold by YTLC to its subscribers for use on YTLC's service network or bundled together with a service plan as part of a marketing plan or any other device as otherwise authorized for use with YTLC's service(s), as may be announced from time to time
    "Yes ID" means the unique user identification given to each YTLC Subscriber which is used to sign into YTLC's service from a Device and subsequently, to enable launch and activation of Connect
    "use" (in conjunction with Connect) means to access, install, download, copy, or otherwise benefit from using the functionality of Connect

yes   Print...   Save...   Go Back   Continue

Text should read:

While updating Yes Connect:
• DO make sure your computer is plugged in to a power source.
• DO NOT shut down your computer while the update is in progress.
• DO NOT remove the Go dongle until the update is completed.

Now you will be guided through the steps necessary to install Yes Connect.

In just a few moments you will be connected to friends, family and the web, on the fast and reliable Yes 4G network.

If the installer detects an older version of connect already installed.

1

Install Connect
There is an older version of Yes Connect installed on this computer. You must uninstall the older version before continuing with this installation.
Cancel   Uninstall

If there is no Go dongle plugged in.

2

Install Connect
There is no Go dongle plugged into this computer. Please plug in your Go dongle before continuing.
Cancel   Continue

If there is already a newer version of Yes Connect installed on the machine.

3

Install Connect
There is a newer version of Yes Connect installed on this computer.
Cancel

These messages should display as early as possible in the install flow.
If both 1 and 2 are true, 1 will be shown and not 2.

Part 2: Yes Connect Install Sequence (Windows)

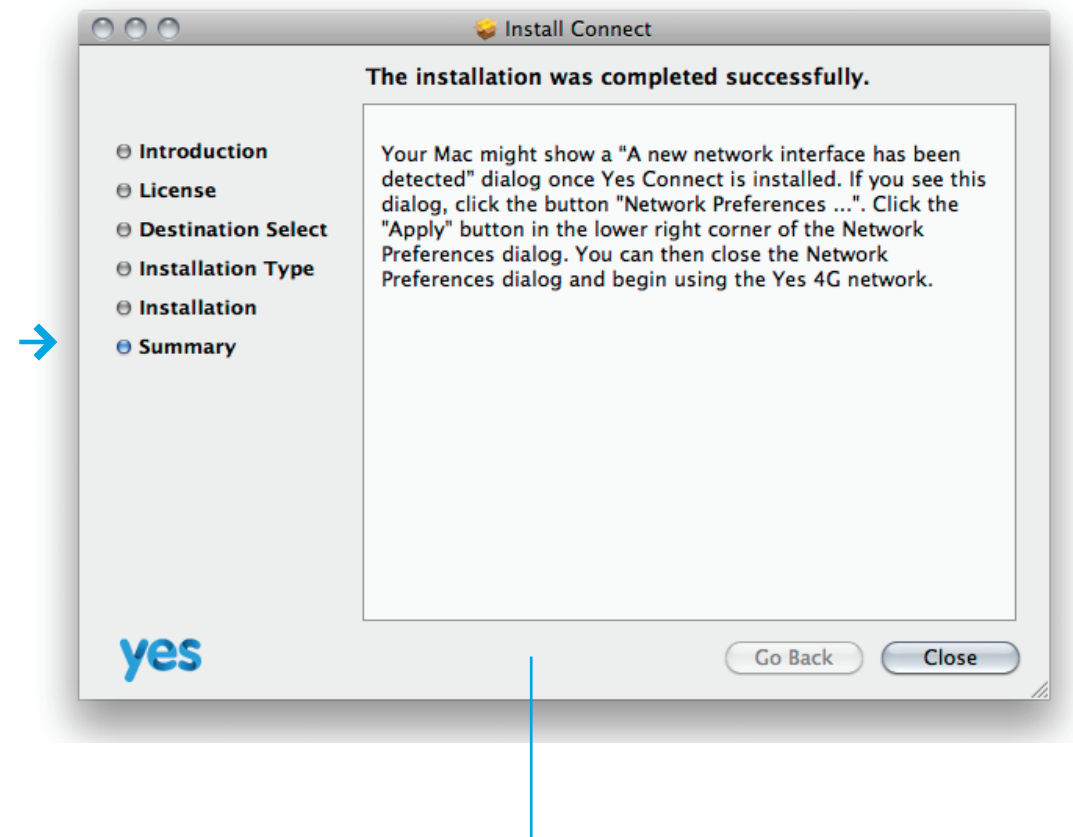Changes to the install flow are text additions and edits.

No changes to this sequence.

Install Connect
There is an older version of Yes Connect installed on this computer. You must uninstall the older version before continuing with this installation.
Cancel   Uninstall

Install Connect
There is no Go dongle plugged into this computer. Please plug in your Go dongle before continuing.
Cancel   Continue

Install Connect
There is a newer version of Yes Connect installed on this computer.
Cancel

Part 3: Yes Connect Install Sequence (Windows)

Changes to the install flow are text additions and edits.

→

Install Connect

The installation was completed successfully.

⊖ **Introduction**
⊖ **License**
⊖ **Destination Select**
⊖ **Installation Type**
⊖ **Installation**
⊖ **Summary**

Your Mac might show a "A new network interface has been detected" dialog once Yes Connect is installed. If you see this dialog, click the button "Network Preferences ...". Click the "Apply" button in the lower right corner of the Network Preferences dialog. You can then close the Network Preferences dialog and begin using the Yes 4G network.

yes

Go Back   Close

Text should read:

MAC COMPUTERS ONLY:
Once Yes Connect is installed, your Mac might show a "a new network interface has been detected"
dialog. If you see this dialog, click the button "Network Preferences...". Then click the "Apply" button
in the lower right corner of the Network Preferences dialog.

You can then close the Network Preferences dialog and begin using the Yes 4G network.

WINDOWS:
Welcome to the fast, reliable world of Yes 4G!

Yes Connect Sign In Sequence (Windows)

yes — Not Connected

Connect

▼ Yes ID and Password

Yes ID
mimjessmim
Don't have a Yes ID?

Password
****
Forgot your password?

✓ Remember my Yes ID
☐ Remember my password
☐ Automatically sign in

→

yes — Not Connected

Cancel

Connecting...

▼ Yes ID and Password

Yes ID
aizalyasni05
Don't have a Yes ID?

Password
****
Forgot your password?

✓ Remember my Yes ID
☐ Remember my password
☐ Automatically sign in

→

yes — 30:56

Disconnect

▶ Username and Password

Connected as mimjessmim

→

yes — 38:08

Disconnect

▶ Username and Password

Connected as mimjessmim

Once connected, the time connected is shown. "Connected" text is removed from previous version of Connect.

In this view there are no new notifications.

When notifications are detected, the time online is shifted to the right, and the notification icon is show on the left.

The icon is clickable. Clicking on it opens the notification window.

Blue portion of interface is enlarged to accommodate added messaging and alert icon.

Not connected message is moved out of title bar and into blue bar.

Time format:
00:01 - signed in for one second
59:59 - fifty-nine minutes, fifty-nine seconds
1:30:05 - one hour, thirty minutes, five seconds
15:40:50 - fifteen hours, forty minutes, fifty seconds
1:23:05:30 - one day, twenty-three hours, five minutes, thirty seconds

Yes Connect Identification of New Parts (Windows)

Time Online
Resets to zero per session.
See formatting on previous slide.
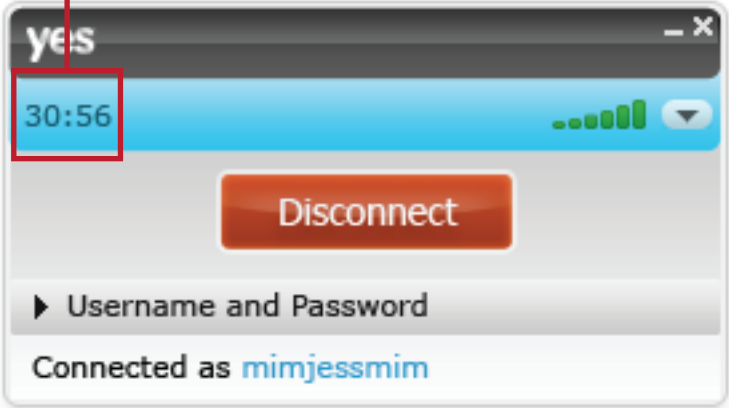
New Notification Indicator
Shows when there are new, unread messages.
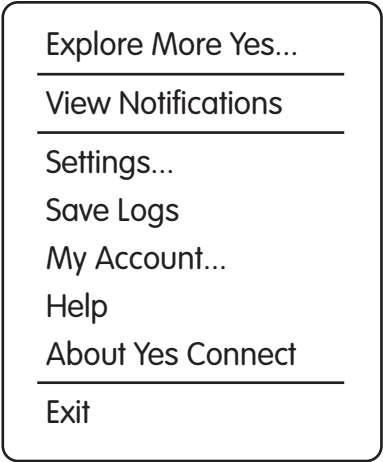Is removed once the user has clicked and viewed the latest messages.
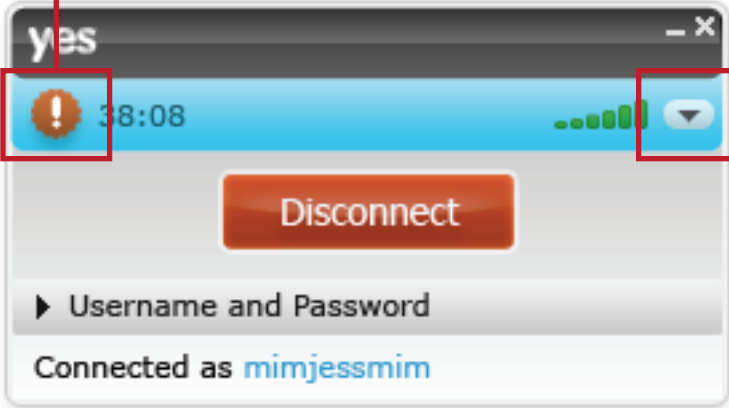
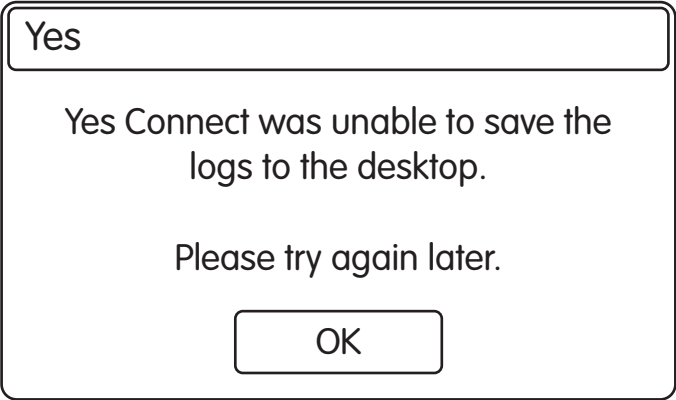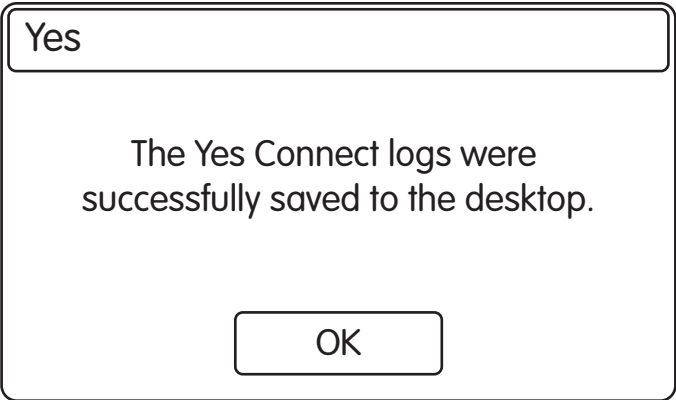**Additional items in the menu**
See below for details.

yes
30:56
Disconnect
▶ Username and Password
Connected as mimjessmim

yes
38:08
Disconnect
▶ Username and Password
Connected as mimjessmim

Current Menu

Explore More Yes!
Settings
Show Logs
My Account
Help
About

New Menu

Explore More Yes...
View Notifications
Settings...
Save Logs
My Account...
Help
About Yes Connect
Exit
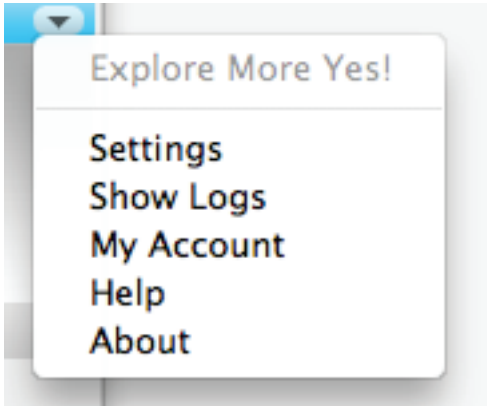
"View Notifications" opens the notifications window and displays notifications per requirements (based on Yes Life?)

"My Account" opens the user's account page on the yes.my portal

Save Logs →

Yes

The Yes Connect logs were successfully saved to the desktop.

OK

Yes

Yes Connect was unable to save the logs to the desktop.

Please try again later.

OK

Yes Connect Identification of New Parts (Windows)

If the computer is not plugged in, and there are not enough battery reserves as per the install requirements, then
the Yes Connect will launch and skip the install sequence. The user will be shown the "update is available" UI once
the application launches.


yes

Yes Connect is now updating.
Updating will take only a few minutes.

→

yes

✓ **Yes Connect is now up-to-date.**

Close
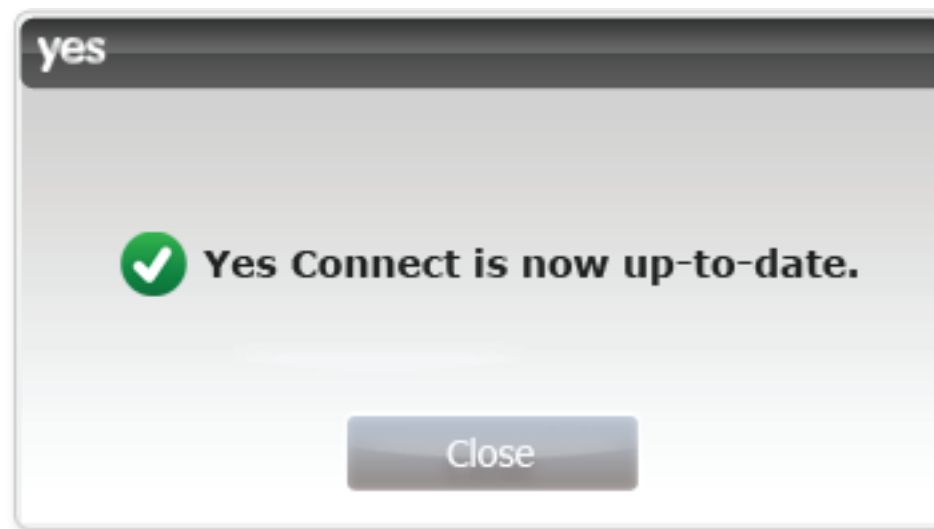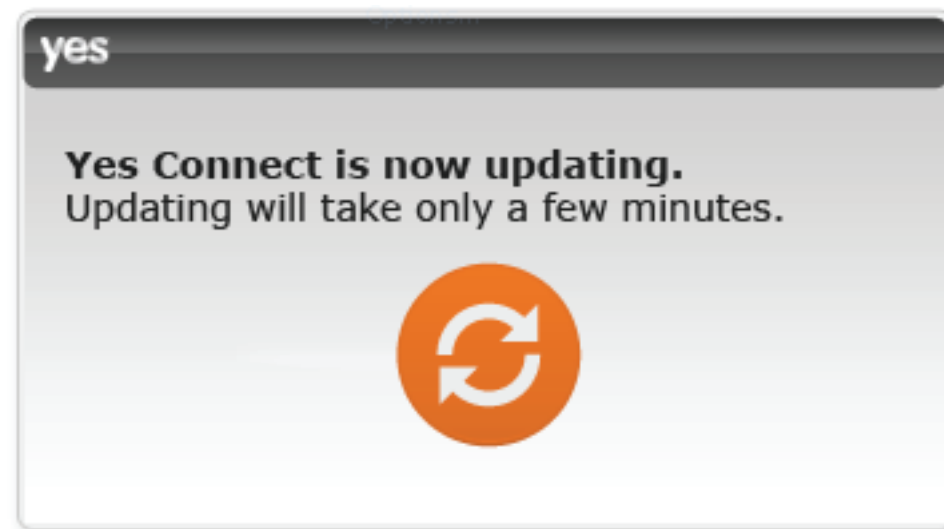
→ Yes Connect is launched

Yes Connect Identification of New Parts (Windows)

Update Available -- In App Update flow
Upon signing into Connect, the app
will check to see if there are updates available.
If yes, the updated will be downloaded silently
in the background. Once the update is fully
downloaded, this messaging will appear.

Both mandatory and voluntary updates appear
in the same manner.

**If there is not enough power to perform the install
the update button is grayed out.**

Design strongly feels this is not a user friendly feature.
John recommends not including it.
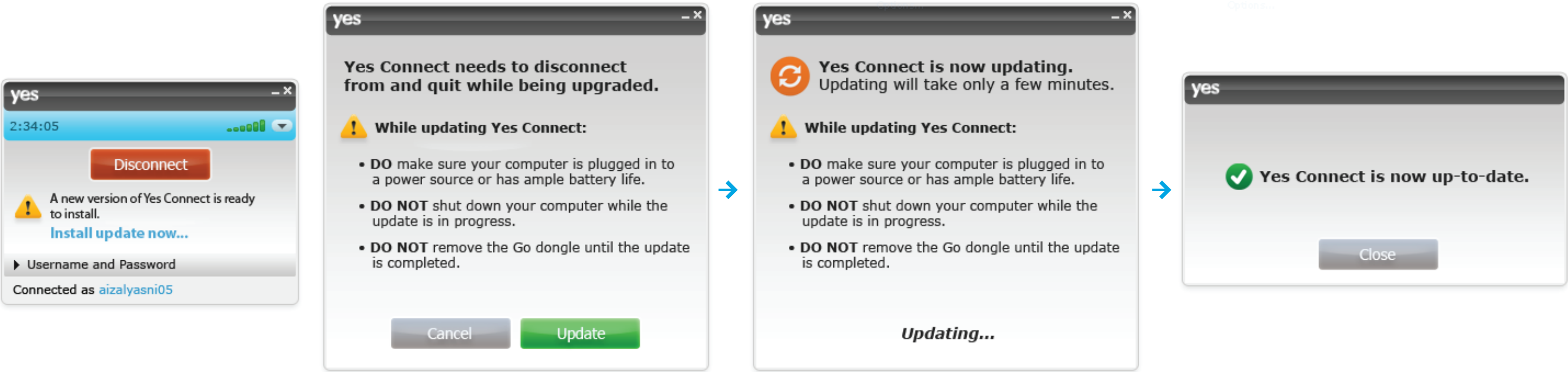
Update Details

I'm recommending that all updates be treated as 'mandatory' and the
flow is as detailed below.
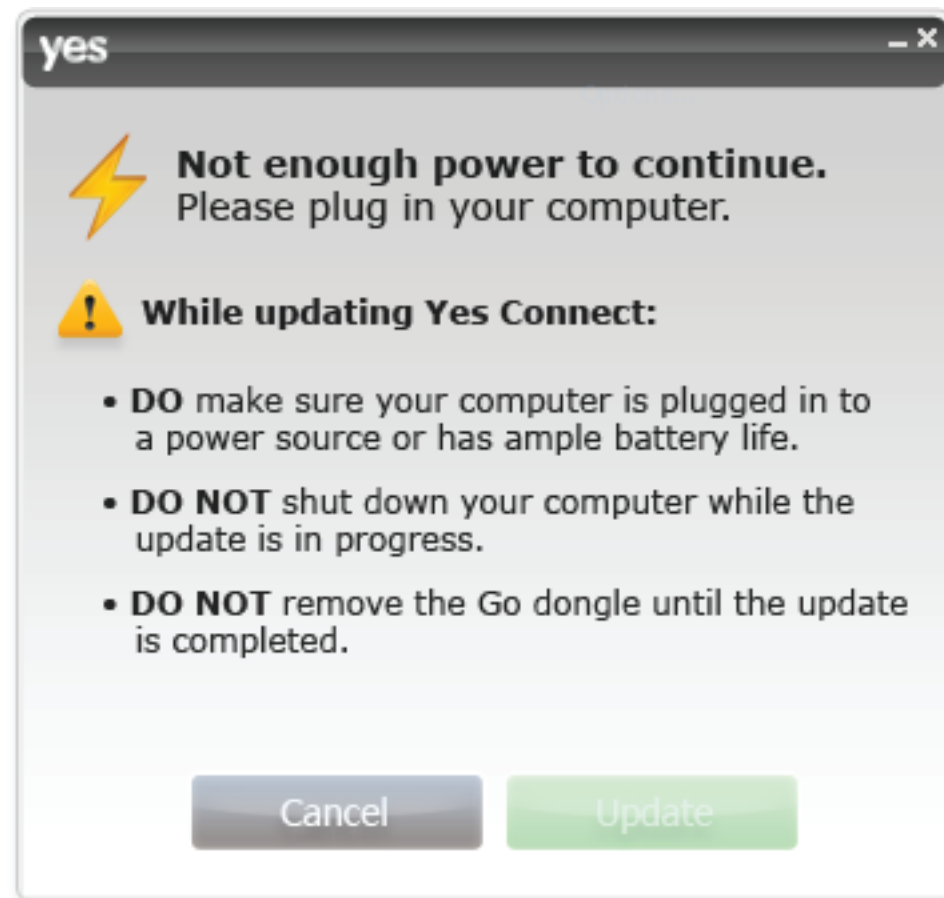
Mandatory updates are installed in one of two ways:
1) By the user initiating an installation by clicking the "Install update now..." link.

2) By quitting and restarting the Yes Connect application where
an update is already downloaded and ready for install. Upon restart, the update
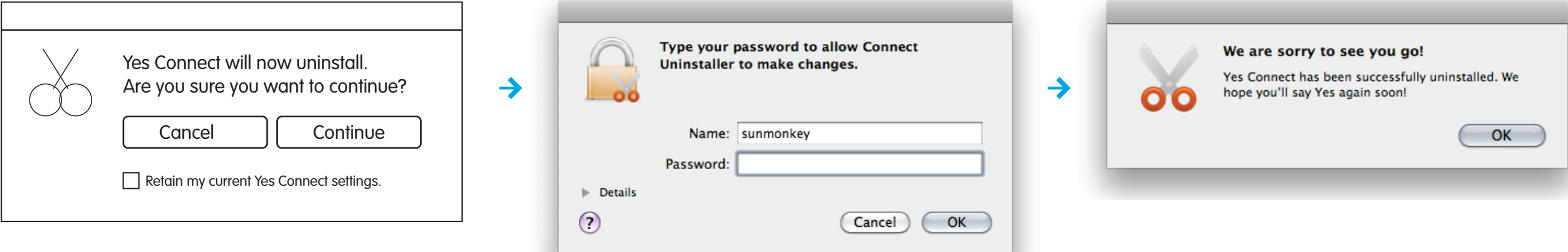installer will automatically be launched.

We can eliminate option number 1, if we are confident that users restart Yes Connect often.

Yes Connect Identification of New Parts (Windows)

If there is not enough power to perform the install
the update button is grayed out.

Uninstall Sequence

Yes Connect will now uninstall.
Are you sure you want to continue?

[Cancel]   [Continue]

☐ Retain my current Yes Connect settings.

→

Type your password to allow Connect Uninstaller to make changes.

Name: sunmonkey

Password:

▶ Details

[Cancel] [OK]

→

We are sorry to see you go!

Yes Connect has been successfully uninstalled. We hope you'll say Yes again soon!

[OK]

The above replaces this step:

Really?

Are you absolutely sure you want to uninstall Yes Connect?

[Cancel] [OK]