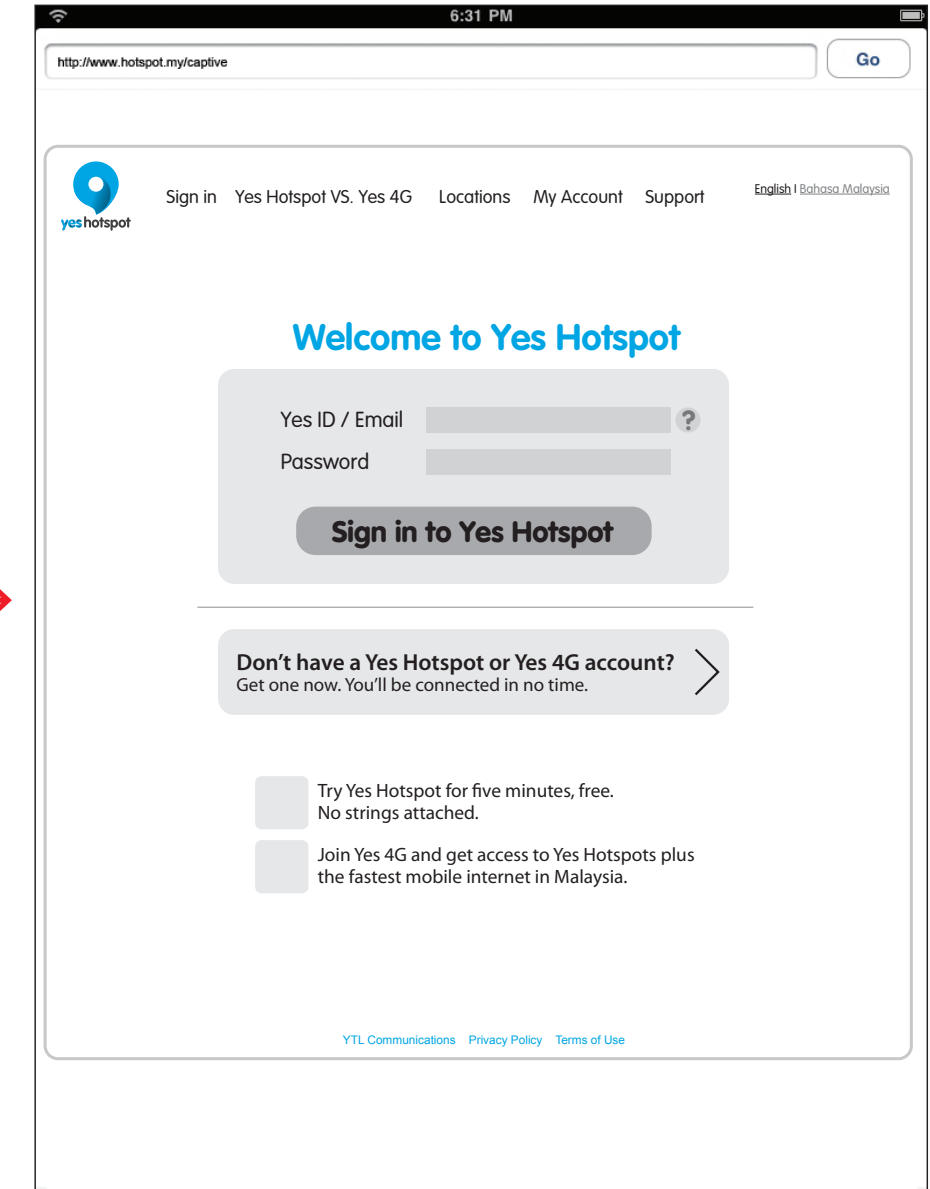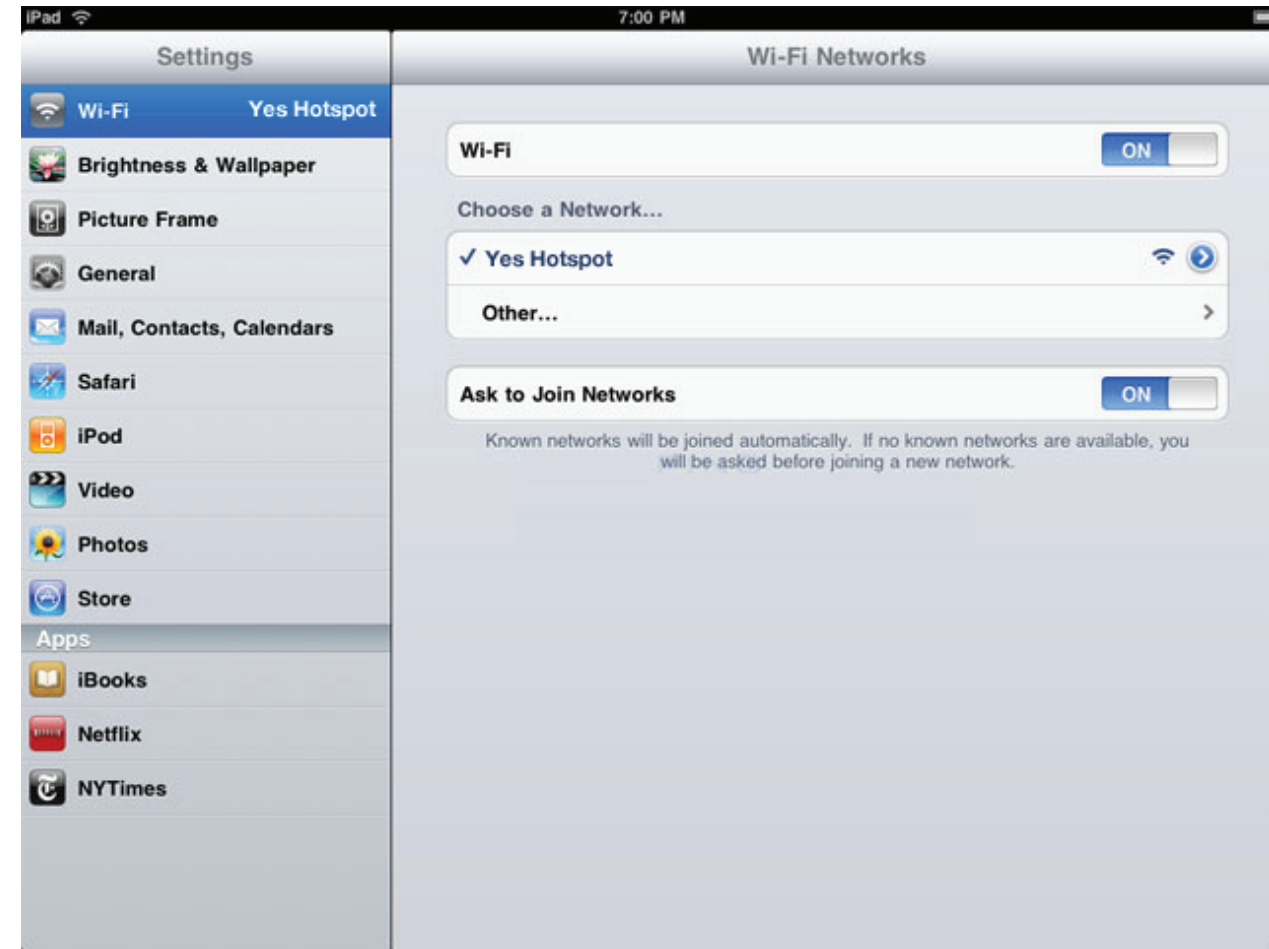## CONNECTION FLOW

The customer goes to their favorite coffee shop which now prominently displays a sign, "Hello! We have a Yes Hotspot." Great! They have their iPad with them and would love to get their mail and check the news.

The customer gets a coffee and sits down. They go to their Wi-Fi connections and see the Yes Hotspot. They tap to select it.

The device connects to the Yes Hotspot.

The customer opens their browser, and is taken to the Yes Hotspot captive page.
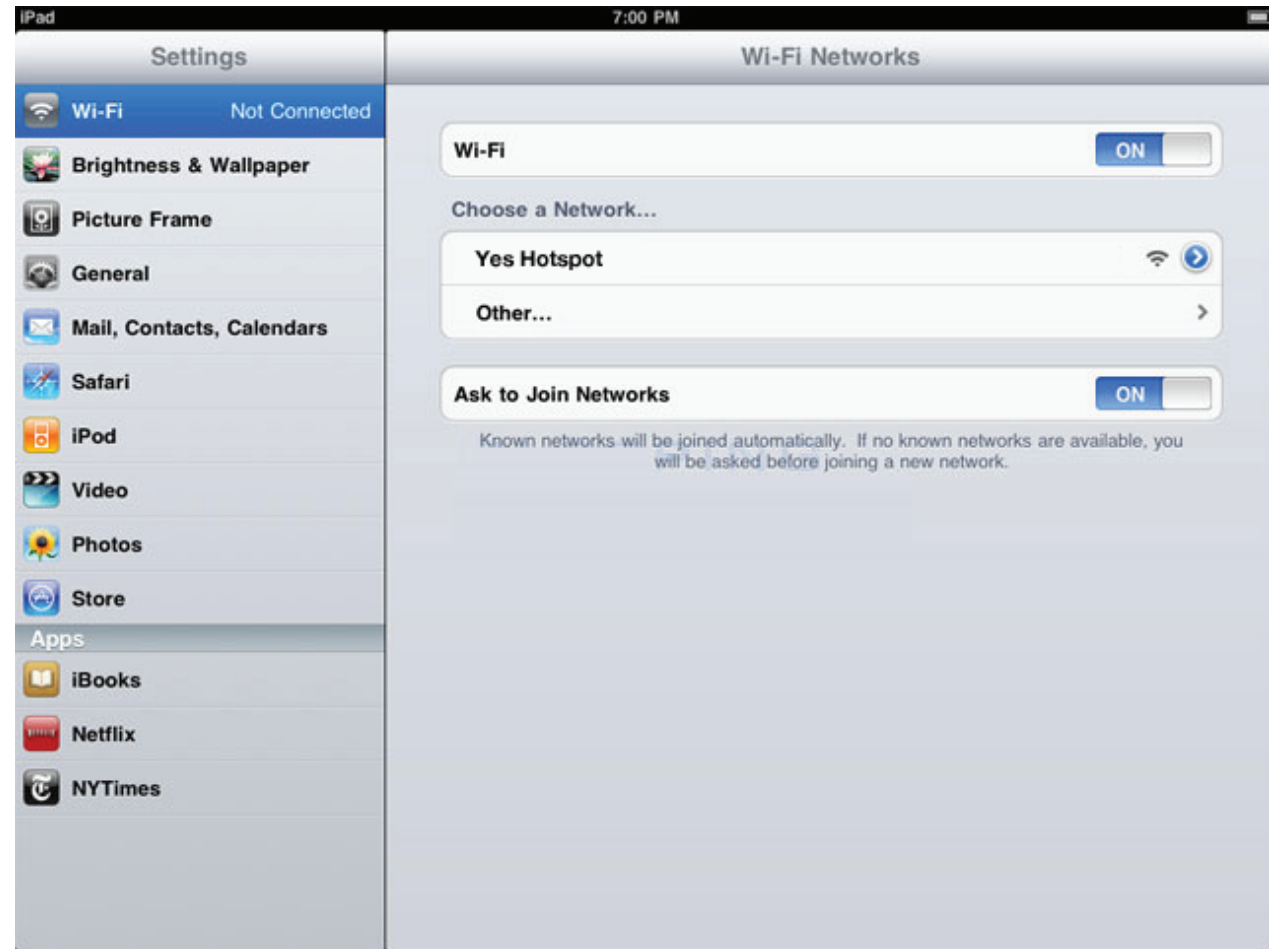
YES HOTSPOT CAPTIVE PAGE -- OVERVIEW

yes hotspot

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support

English | Bahasa Malaysia
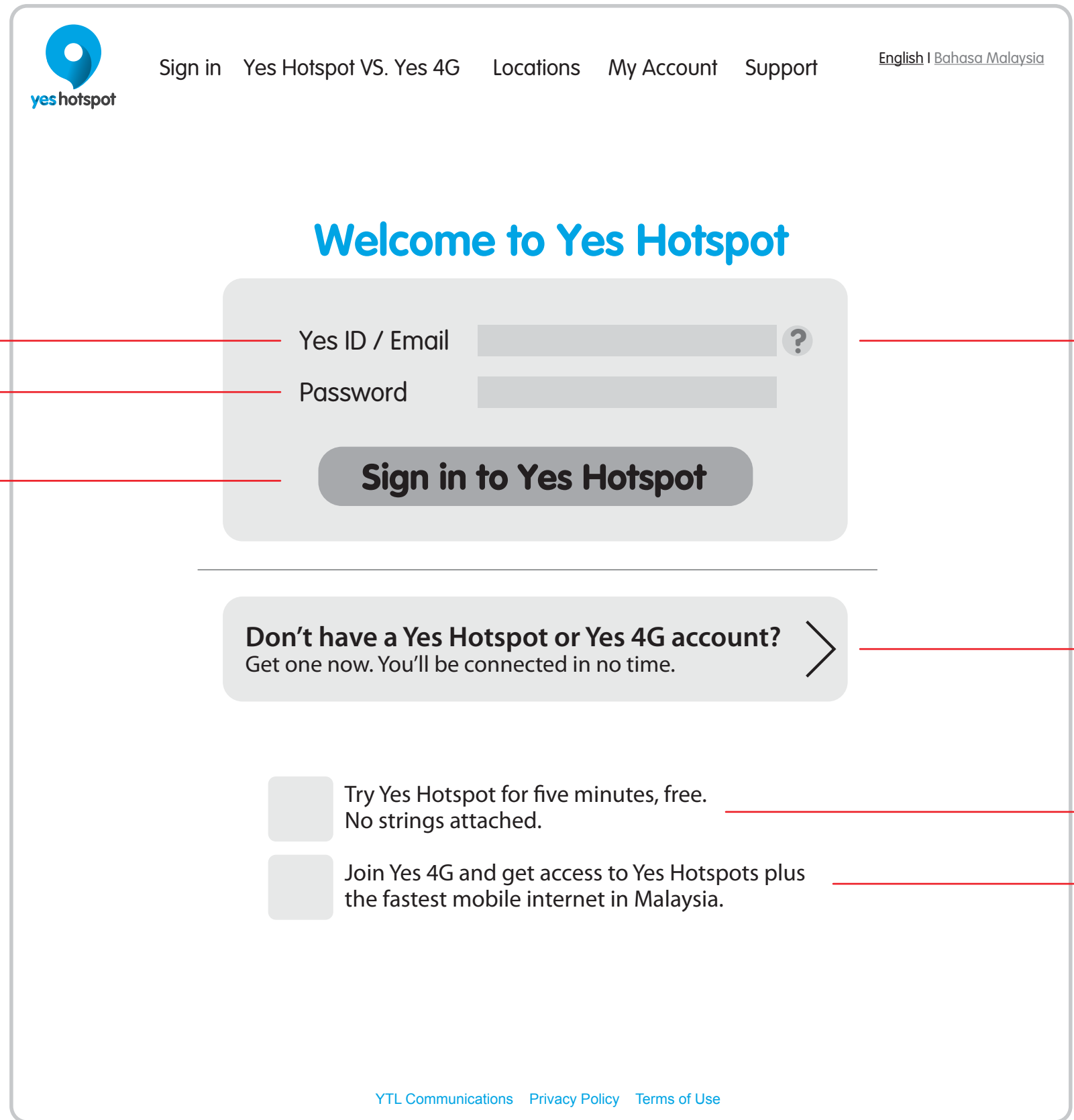
Language selector: English or Bahasa Malaysia

Welcome to Yes Hotspot

Yes 4G users sign in with their Yes IDs. Hotspot users sign in with their email addresses.

Yes ID / Email

Password

Sign in to Yes Hotspot

Password field.

Sign in button.

The question mark button opens a lightbox with more information on Yes ID vs. email address.

Don't have a Yes Hotspot or Yes 4G account?
Get one now. You'll be connected in no time.

Main call to action for new users.

Try Yes Hotspot for five minutes, free.
No strings attached.

"Try five minutes" free action.

Join Yes 4G and get access to Yes Hotspots plus the fastest mobile internet in Malaysia.

Yes 4G sell. Since we do not know the nature of the user on this page, we are showing a generic Yes 4G message; drives brand awareness and new accounts.

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yes hotspot

NEW CUSTOMER : YES HOTSPOT FLOW

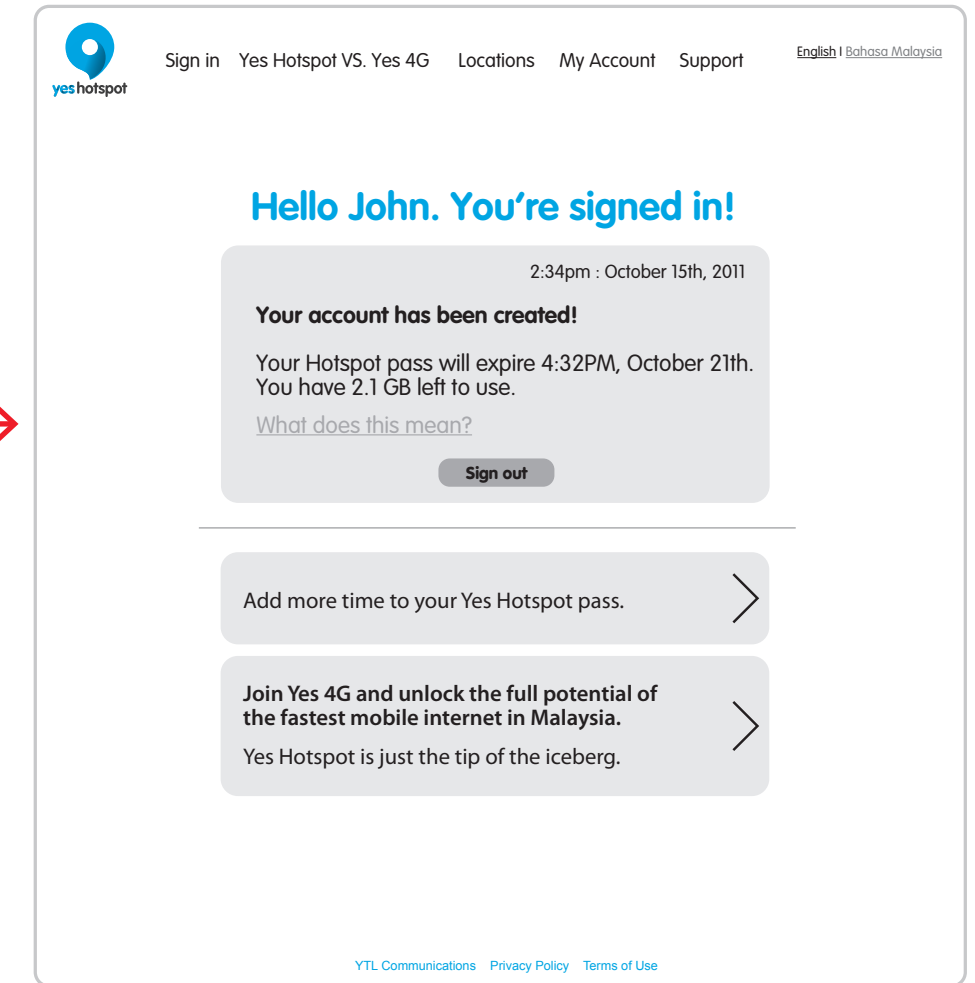The prospective customer has stumbled upon a Yes Hotspot. They don't have a Yes ID or a Hotspot account, so they choose to sign up for one.

The customer is taken to a side-by-side comparison of Yes Hotspot and Yes 4G. They choose to purchase a Yes Hotspot day pass.

In order to purchase the day pass online, the user needs to provide personal and payment information. Yes will offer to save the payment information so that the Hotspot top-up experience is as simple as possible.

The customer verifies the information they've entered and hits "Submit".

On successful verification of the account, the user is signed in. They are shown messaging confirming the successful account creation, plus a summary of their account balance. They are also shown messaging relevant to a Hotspot account.

Screen 1

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Welcome to Yes Hotspot

Yes ID / Email   [   ] ?
Password   [   ]

Sign in to Yes Hotspot

Don't have a Yes Hotspot or Yes 4G account?
Get one now. You'll be connected in no time.

☐ Try Yes Hotspot for five minutes, free.
   No strings attached.

☐ Join Yes 4G and get access to Yes Hotspots plus
   the fastest mobile internet in Malaysia.

YTL Communications   Privacy Policy   Terms of Use

Screen 2

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Two great options to get you connected.

Buy a Yes Hotspot pass -
for the day or for the week

Yes Hotspot Week Pass - RMX
Good for seven days or XGB, whichever comes first.

Yes Hotspot Day Pass - RMY
Good for one day or XGB, whichever comes first.

Recommended if you:
• are visiting Malaysia for a short while
• are a budget-minded person
• only occasionally use the internet
• want to test drive Yes 4G

Yes Hotspot is available at over XXX convenient locations across Malaysia. Your Yes Hotspot can be used at any of these locations.

Buy a Yes 4G subscription
month to month 4G bliss

Starting a Yes 4G account is fast and easy
Plans start at RMXX a month.

Recommended if you:
• are in Malaysia for the long haul
• want to use Yes 4G outside of
  Yes Hotspot locations (requires device)
• use the internet a lot
• already know that Yes 4G is amazing

You also get a Yes ID and phone number, which give you access to top-notch voice, SMS and IM services for your iPhone, iPad, Android and laptop.

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Screen 3

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

The Internet is right around the corner ...

1. Select the Yes Hotspot pass you want

[RM5 1 day XGB]   [RM20 1 week XGB]

2. Provide some basic information.   * These fields are required.

Personal Info

Full name   [   ] *
Mobile   [   ] *
Email   [   ] *
              This will be your username when you
              return to Yes Hotspot
Password   [   ] *
Reenter
password   [   ] *

Credit / Debit Card   Don't have a credit card? Don't worry.

Name
on your card   [   ] *
Card No.   [   ] *
Bank name   Select... ▾ *
Card type   Visa ▾ *
Exp. No.   Month ▾   Year ▾ *
CVV   [   ] *   ?

☒ Remember my card

< Back   Continue >

YTL Communications   Privacy Policy   Terms of Use

Screen 4

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Confirmation
Please double-check to make sure the information you provided is correct.

You've selected the one day Yes Hotspot pass for RM5.

Personal Info

Full name   John Clarkson
Mobile   017-349-8995
Email   john@sunmonkey.com
              This will be your username when you
              return to Yes Hotspot
Password   ***********

Credit / Debit Card

Name
on your card   John M. Clarkson
Card No.   1888-0788-8888-1288
Bank name   Maybank
Card type   Visa
Exp. No.   08/2012
CVV   188

Yes will save your credit card information

< Edit   Submit >

YTL Communications   Privacy Policy   Terms of Use

Screen 5

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello John. You're signed in!

2:34pm : October 15th, 2011

Your account has been created!

Your Hotspot pass will expire 4:32PM, October 21th. You have 2.1 GB left to use.
What does this mean?

Sign out

Add more time to your Yes Hotspot pass.

Join Yes 4G and unlock the full potential of the fastest mobile internet in Malaysia.
Yes Hotspot is just the tip of the iceberg.

YTL Communications   Privacy Policy   Terms of Use

yes hotspot

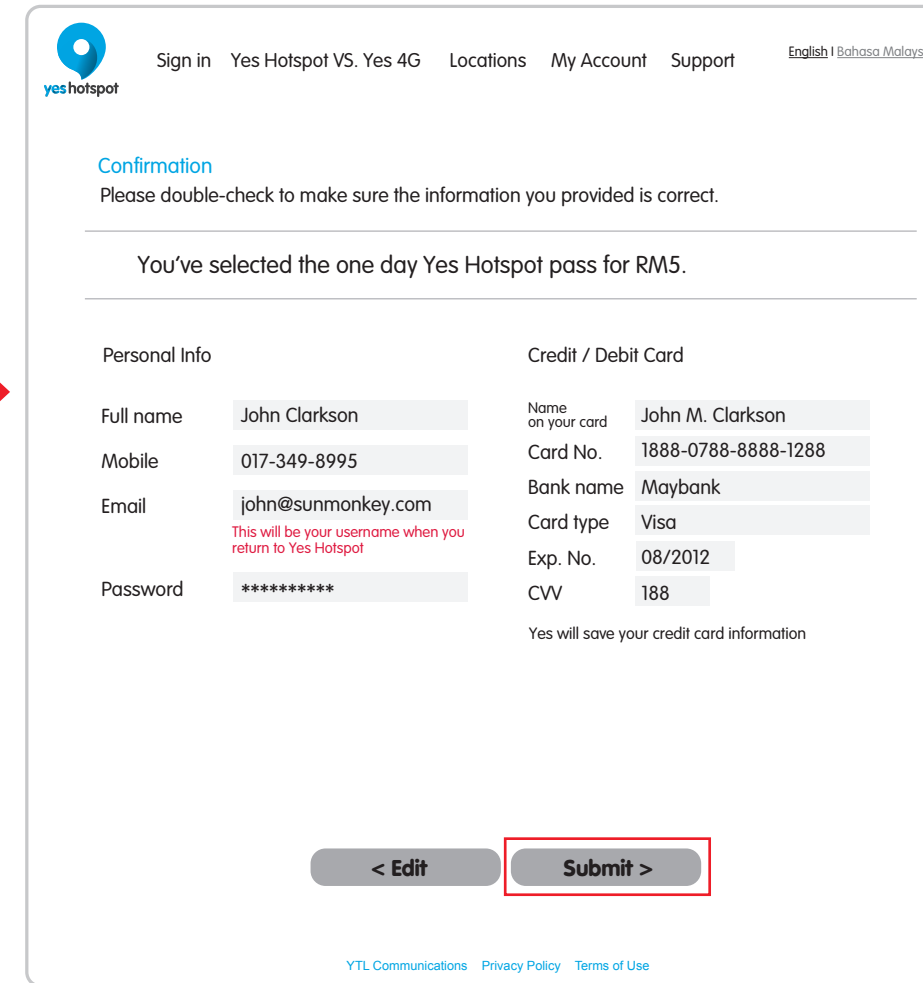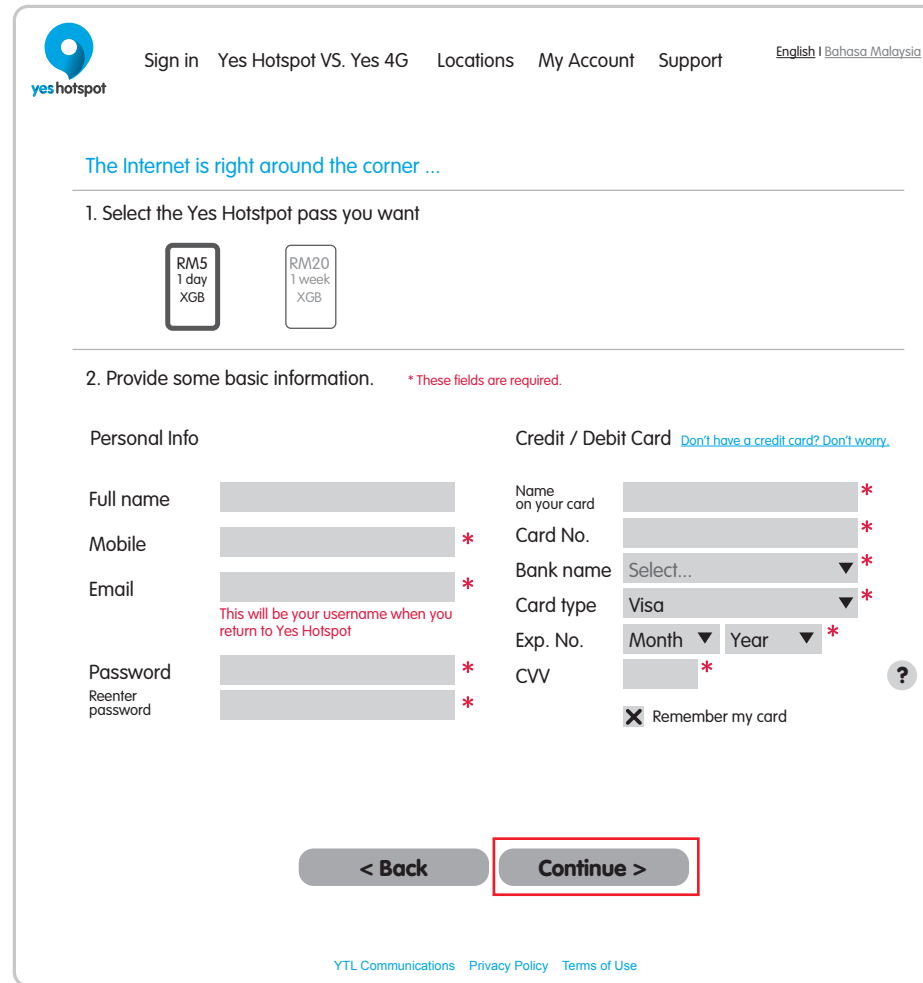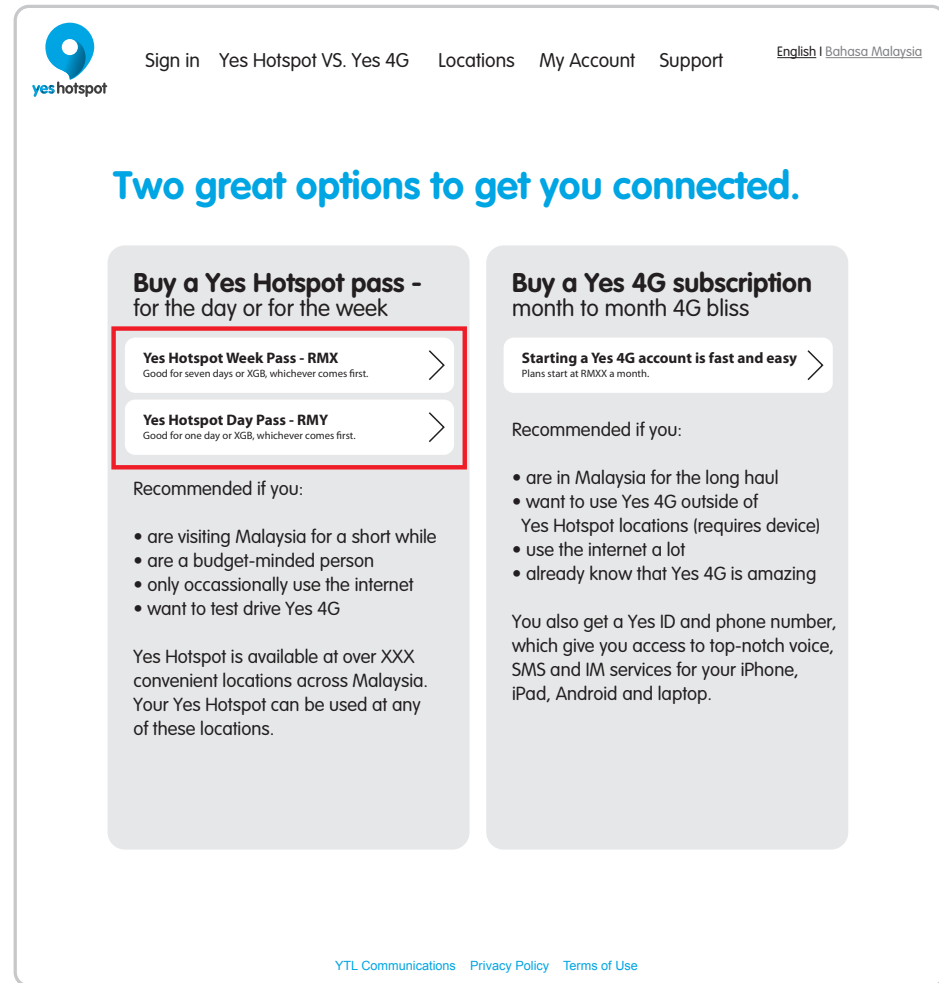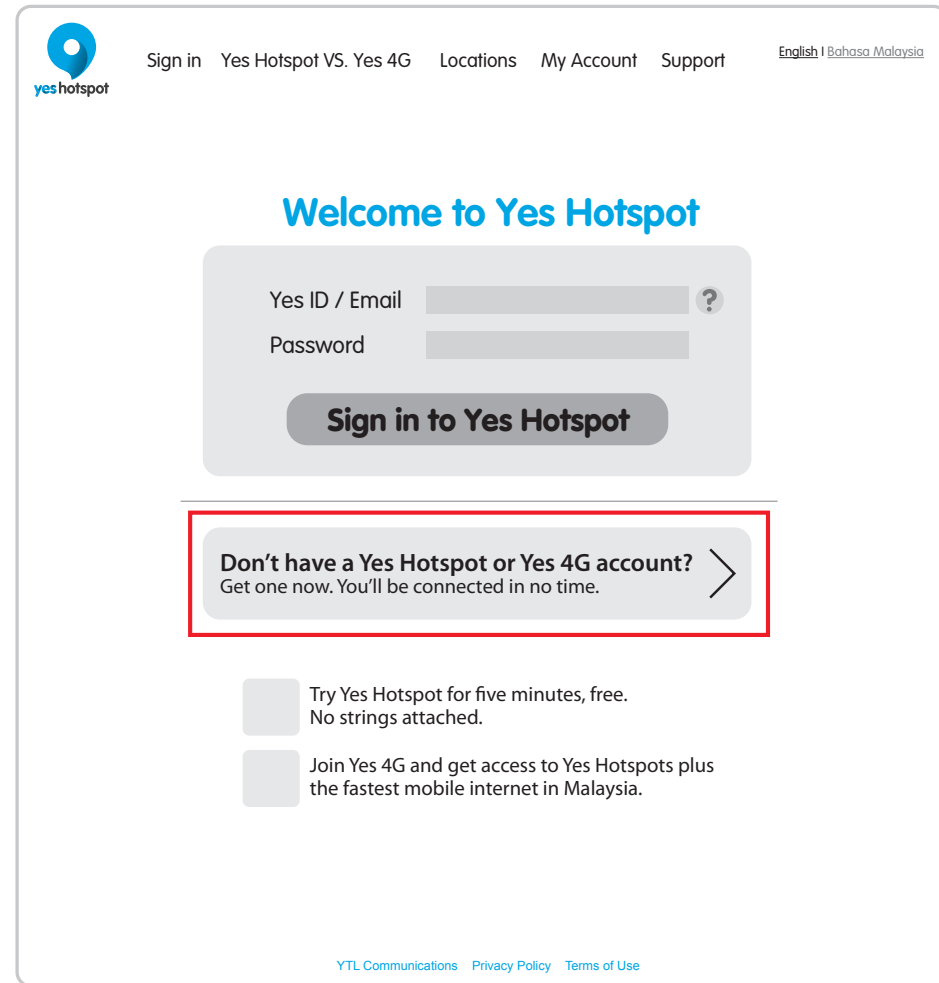## NEW CUSTOMER : YES 4G SIGN UP FLOW -- FROM MAIN CALL-TO-ACTION ON CAPTIVE PAGE

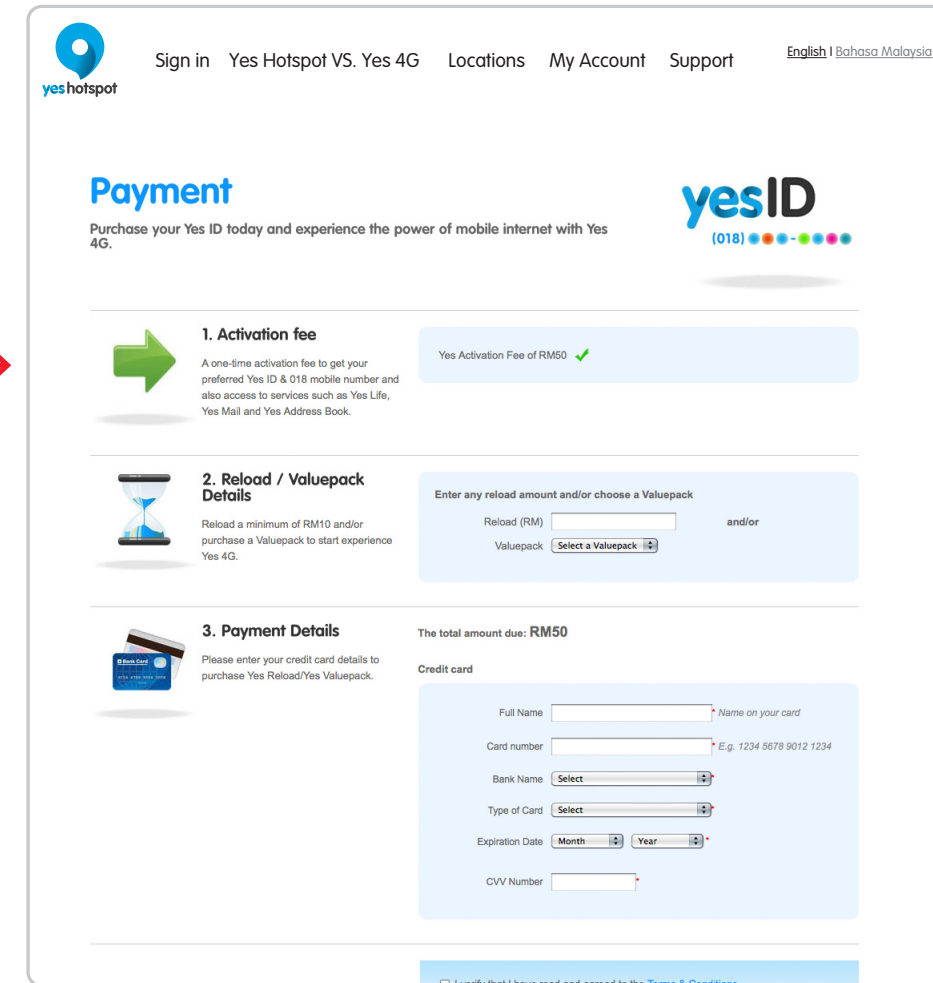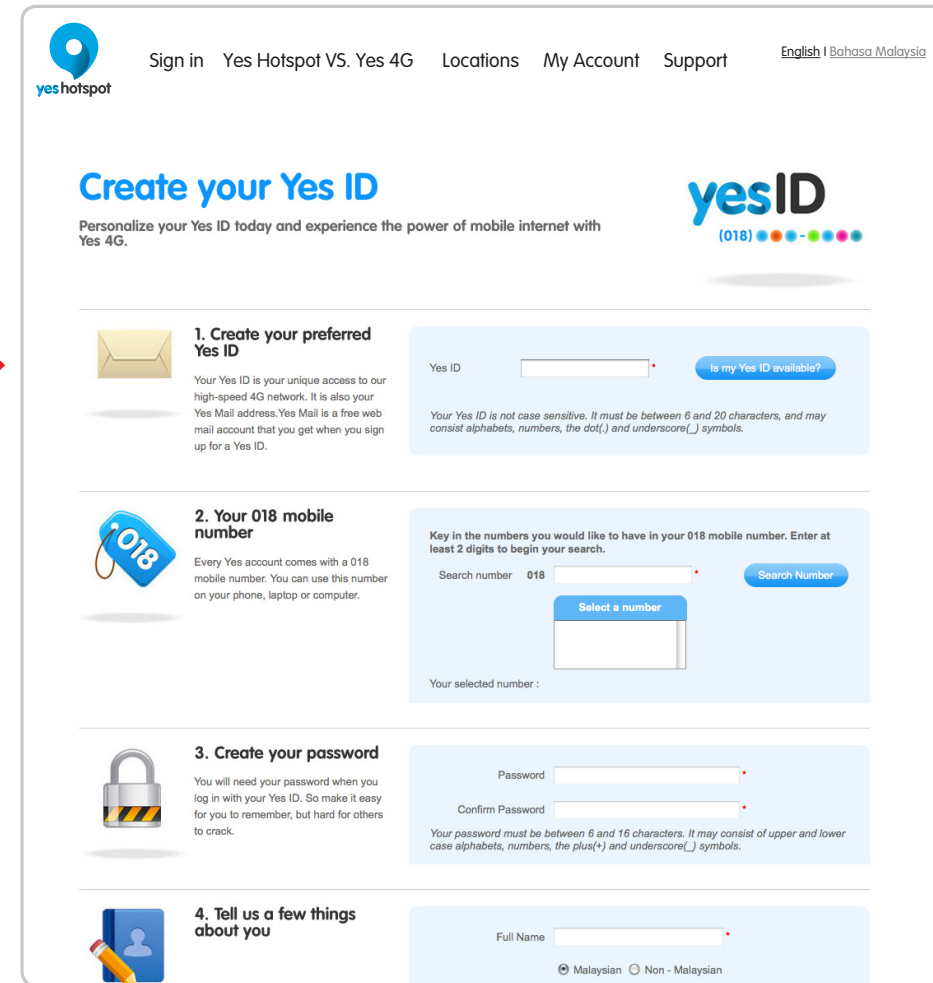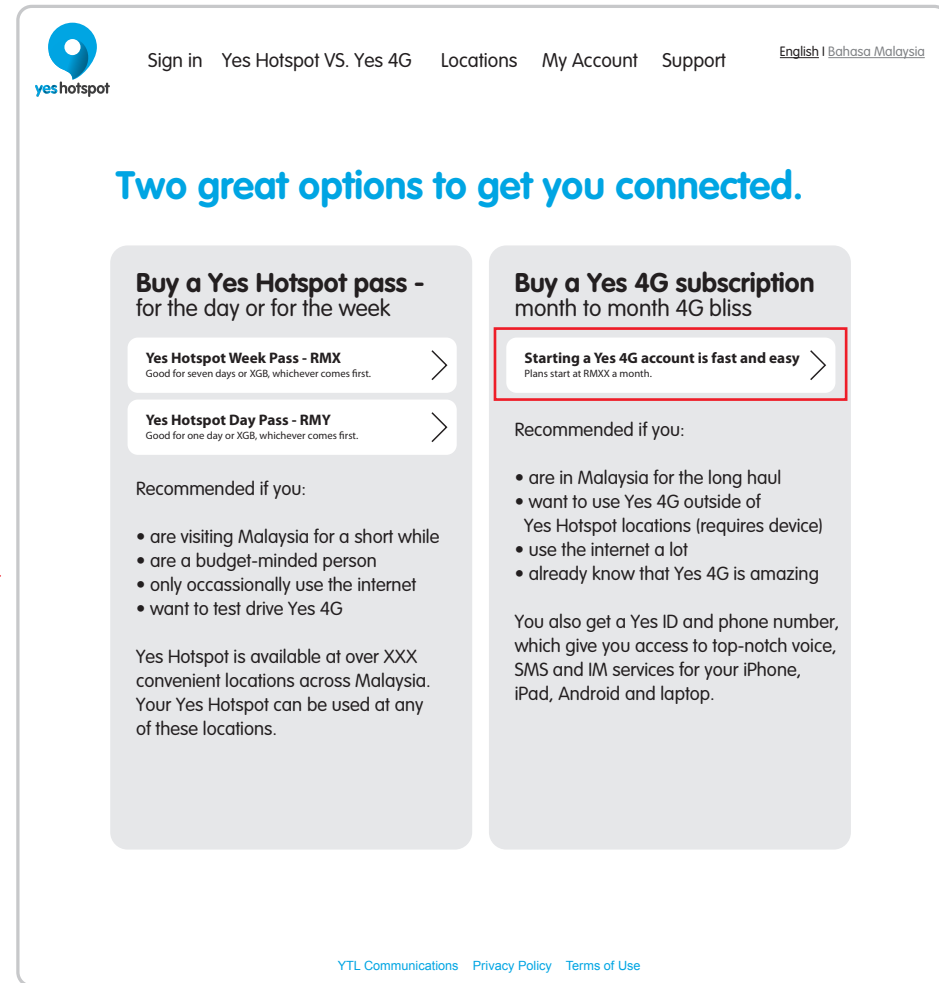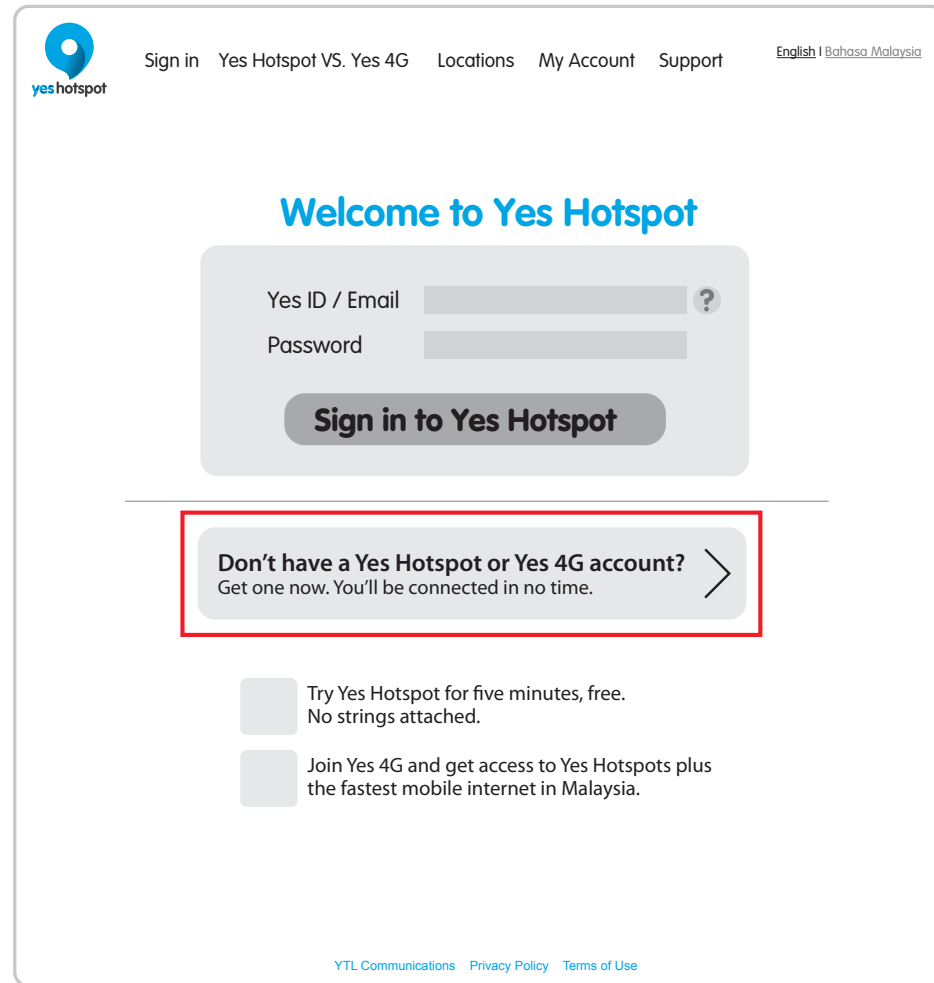The prospective customer has stumbled upon a Yes Hotspot. They don't have a Yes ID or a Hotspot account, so they choose to sign up for one.

The customer is taken to a side-by-side comparison of Yes Hotspot and Yes 4G. They choose to sign up for a Yes 4G account.

The customer is taken to the Create a Yes ID page on portal. We should attempt to display the portal page in context of the Hotspot flow: the header and footer should remain the same as those on the Hotspot Captive page.

The Payment page in the same flow. Again, we should strive to present this page within the context of Hotspot: remove the portal navigation and branding, and replace with the Hotspot specific experience.

Once the account is successfully created, the user is signed in and shown the welcome messaging. In this case, the user has created a 4G account, so they are shown Yes 4G related content.

Panel 1

yes hotspot | Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Welcome to Yes Hotspot

Yes ID / Email [   ] ?
Password [   ]

Sign in to Yes Hotspot

Don't have a Yes Hotspot or Yes 4G account?
Get one now. You'll be connected in no time.

☐ Try Yes Hotspot for five minutes, free.
No strings attached.

☐ Join Yes 4G and get access to Yes Hotspots plus the fastest mobile internet in Malaysia.

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Panel 2

yes hotspot | Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Two great options to get you connected.

Buy a Yes Hotspot pass -
for the day or for the week

Yes Hotspot Week Pass - RMX
Good for seven days or XGB, whichever comes first.

Yes Hotspot Day Pass - RMY
Good for one day or XGB, whichever comes first.

Recommended if you:

• are visiting Malaysia for a short while
• are a budget-minded person
• only occasionally use the internet
• want to test drive Yes 4G

Yes Hotspot is available at over XXX convenient locations across Malaysia. Your Yes Hotspot can be used at any of these locations.

Buy a Yes 4G subscription
month to month 4G bliss

Starting a Yes 4G account is fast and easy
Plans start at RMXX a month.

Recommended if you:

• are in Malaysia for the long haul
• want to use Yes 4G outside of Yes Hotspot locations (requires device)
• use the internet a lot
• already know that Yes 4G is amazing

You also get a Yes ID and phone number, which give you access to top-notch voice, SMS and IM services for your iPhone, iPad, Android and laptop.

YTL Communications   Privacy Policy   Terms of Use

Panel 3

yes hotspot | Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Create your Yes ID   yesID (018) ●●●●●●●
Personalize your Yes ID today and experience the power of mobile internet with Yes 4G.

1. Create your preferred Yes ID
Your Yes ID is your unique access to our high-speed 4G network. It is also your Yes Mail address. Yes Mail is a free web mail account that you get when you sign up for a Yes ID.

Yes ID [   ] Is my Yes ID available?
Your Yes ID is not case sensitive. It must be between 4 and 20 characters, and may consist alphabets, numbers, the dot(.) and underscore(_) symbols.

2. Your 018 mobile number
Every Yes account comes with a 018 mobile number. You can use this number on your phone, laptop or computer.

Key in the numbers you would like to have in your 018 mobile number. Enter at least 2 digits to begin your search.
Search number 018 [   ]   Search Number
Select a number
Your selected number :

3. Create your password
You will need your password when you log in with your Yes ID. So make it easy for you to remember, but hard for others to crack.

Password [   ]
Confirm Password [   ]
Your password must be between 6 and 16 characters. It may consist of upper and lower case alphabets, numbers, the plus(+) and underscore(_) symbols.

4. Tell us a few things about you
Full Name [   ]
◉ Malaysien ○ Non - Malaysian

https://www.yes.my/activation/createYesPlanNewAccount.do

Panel 4

yes hotspot | Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Payment   yesID (018) ●●●●●●●
Purchase your Yes ID today and experience the power of mobile internet with Yes 4G.

1. Activation fee
A one-time activation fee to get your preferred Yes ID & 018 mobile number and also access to services such as Yes Life, Yes Mail and Yes Address Book.

Yes Activation Fee of RM50 ✔

2. Reload / Valuepack Details
Reload a minimum of RM10 and/or purchase a Valuepack to start experience Yes 4G.

Enter any reload amount and/or choose a Valuepack
Reload (RM) [   ]   and/or
Valuepack Select a Valuepack

3. Payment Details
Please enter your credit card details to purchase Yes Reload/Yes Valuepack.

The total amount due: RM50
Credit card
Full Name [   ] * Name on your card
Card number [   ] * E.g. 1234 5678 9012 1234
Bank Name [   ]
Type of Card Select
Expiration Date Month ▾ Year ▾
CVV Number [   ]

☐ I certify that I have read and agreed to the Terms & Conditions

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Panel 5

yes hotspot | Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello, Andy Tabassi. You're signed in!

2:34pm : October 15th, 2011

Congratulations, you've successfully created your Yes account. Welcome to a better, faster world!

Now get out there and surf!

Sign out

Reload or add a Yes Valuepack now.

Check out the all new Yes Huddle XS.
The ultimate teensy weensy 4G connection.

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Recommended: We add a friendly, marketing based interstitial page that covers recommended plans and pricing. The jump into the sales flow is too abrupt as-is and could turn away potential customers.

NEW CUSTOMER : STARTER PACK SCRATCH CARD

The customer has purchased a Yes ID starter pack card from a merchant. They open the Yes Hotspot page and enter the Yes ID and temporary password from the card.

The system recognizes this Yes ID as a new starter pack account, and asks the customer for their personal information. The system also asks the customer to customize their password, so that it will be easier for the user to remember. There are also compelling security reasons to have the customer do this.

The customer is asked to verify the information they've entered.

Upon successful account creation, the customer is signed in and messaging confirming the account creation is displayed. Since this user is a Yes 4G user, Yes 4G relavant messaging is shown: Yes Valupack, and a ad for the Huddle.

Screen 1

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Welcome to Yes Hotspot

Yes ID / Email   ScratchYesID@yes.my   ?
Password   *********

Connect to Yes Hotspot

Don't have a Yes 4G or Yes Hotspot account? >
Get one now. You'll be connected in no time.

☐ Join Yes 4G and get access to Yes Hotspots plus the fastest mobile internet in Malaysia.

☐ Try Yes Hotspot for five minutes, free. No strings attached.

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Screen 2

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

We'll connect you in a second, but first...

Please provide some basic information.

* These fields are required

Full name   Sarah Poh
Mobile   012-555-5555   *
Email   SarahP@yahoo.com   *

Select a new password

Password   *********   *
Reenter password   *********   *

< Back   Continue >

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Screen 3

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Confirmation

Make sure that the information you provided is accurate.

Full name   Sarah Poh
Mobile   012-555-5555
Email   SarahP@yahoo.com
Password   *********

< Edit   Save >

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Screen 4

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello, Sarah Poh. You're signed in!

2:34pm : October 15th, 2011

Congratulations, you've successfully created your Yes account. Welcome to a better, faster world!
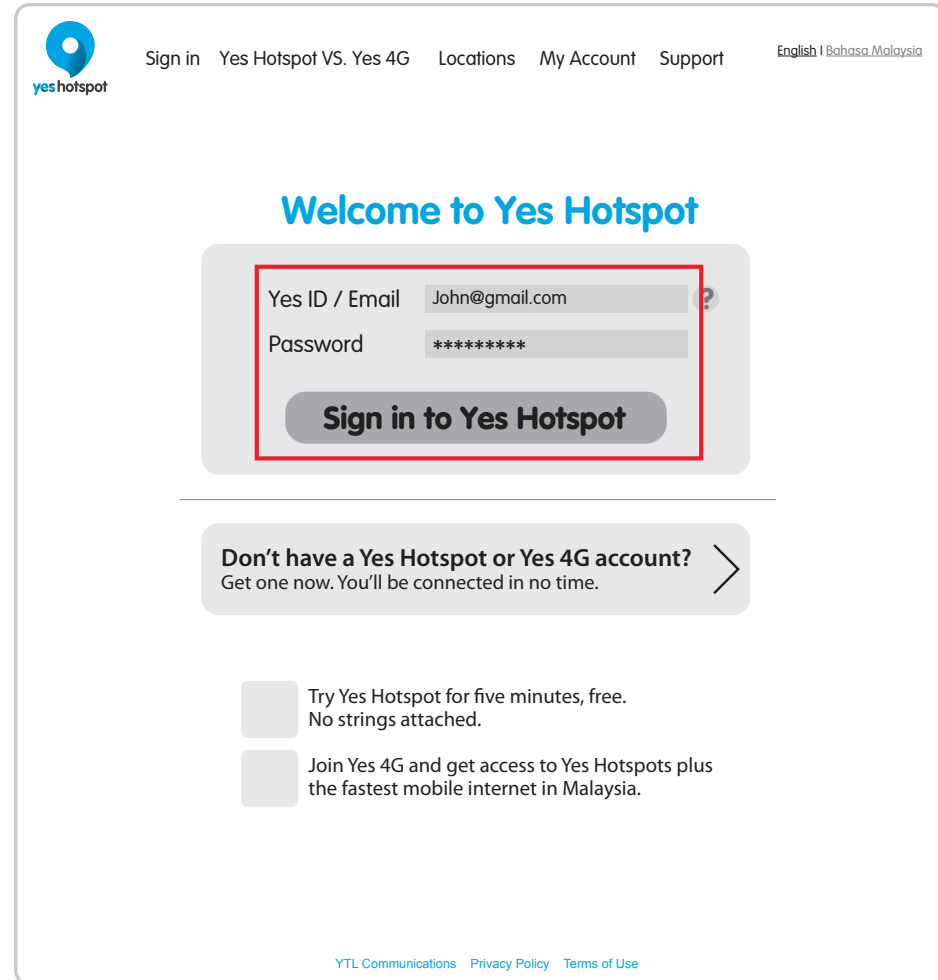
Now get out there and surf!

Sign out

Reload or add a Yes Valuepack now. >

Want a better Yes ID? Sign up for a >
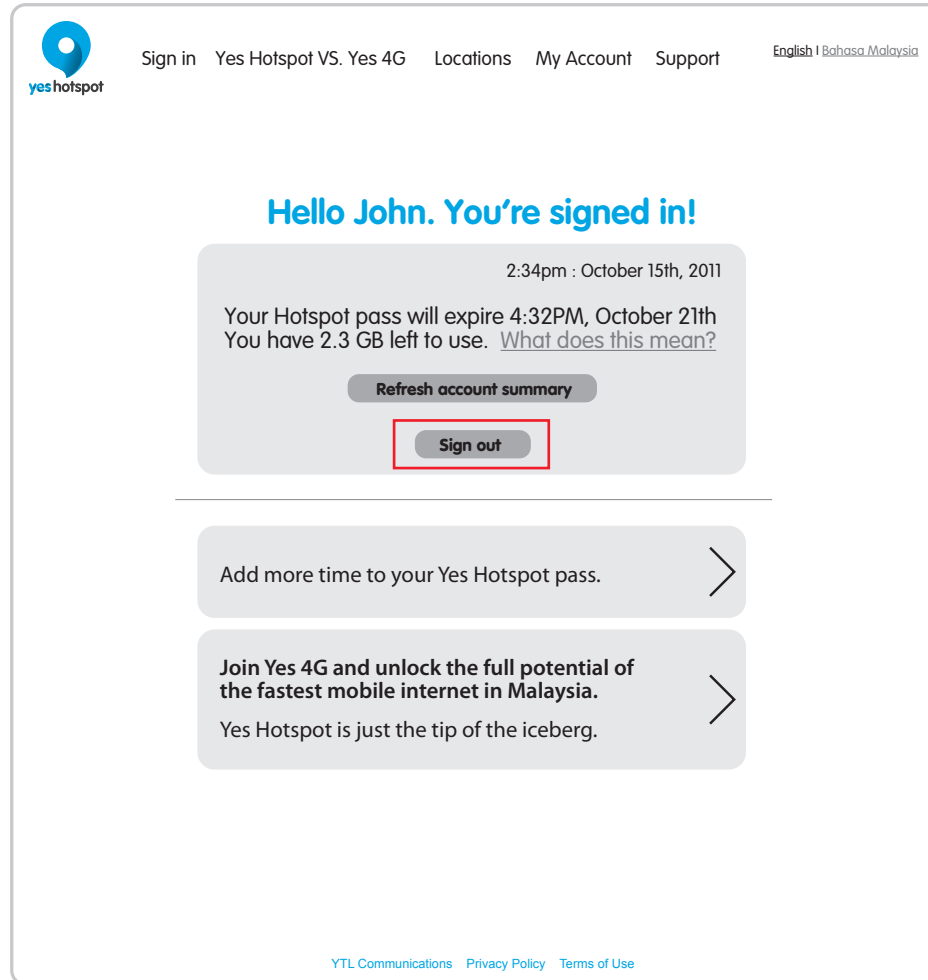full Yes 4G account and pick your own ID.

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yeshotspot

RETURNING CUSTOMER : YES HOTSPOT ACCOUNT

A customer with a current Yes Hotspot account views the captive page and enters their email address and password. They then click the "Sign in to Yes Hotspot" button.

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Welcome to Yes Hotspot

Yes ID / Email   John@gmail.com   ?
Password   *********

Sign in to Yes Hotspot

Don't have a Yes Hotspot or Yes 4G account?
Get one now. You'll be connected in no time.   >

Try Yes Hotspot for five minutes, free.
No strings attached.

Join Yes 4G and get access to Yes Hotspots plus
the fastest mobile internet in Malaysia.

YTL Communications   Privacy Policy   Terms of Use

The customer is signed in. The are shown their Hotspot account summary. Since it is now known they are a Hotspot customer, two marketing messages are shown: one selling more Hotspot time, and another providing an upsell path to Yes 4G.

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello John. You're signed in!

2:34pm : October 15th, 2011

Your Hotspot pass will expire 4:32PM, October 21th
You have 2.3 GB left to use. What does this mean?

Refresh account summary

Sign out

Add more time to your Yes Hotspot pass.   >

**Join Yes 4G and unlock the full potential of
the fastest mobile internet in Malaysia.**
Yes Hotspot is just the tip of the iceberg.   >

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Upon signing out, the customer is shown an updated account balance.

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

You have been signed out.

2:58pm : October 15th, 2011

Your Hotspot pass will expire 4:32PM, October 21th
You have 2.1 GB left to use. What does this mean?

Return to sign in

Add more time to your Yes Hotspot pass.   >

**Join Yes 4G and unlock the full potential of
the fastest mobile internet in Malaysia.**
Yes Hotspot is just the tip of the iceberg.   >

YTL Communications   Privacy Policy   Terms of Use

yes hotspot

RETURNING CUSTOMER : YES HOTSPOT ACCOUNT WITH BALANCE, ADDING SECOND HOTSPOT PASS, CREDIT CARD NOT SAVED

A customer with a current Yes Hotspot account notices that they only have 23MB left in their account. In order to continue using Yes Hotspot without interruption, they choose to add another pass to the current account.

Since the user has provided sign in credentials, we know who they are and whether or not they have credit card information saved. In this case, the user has not saved their credit card information.

The customer verifies the information they've entered and hits "Purchase".

The customer is signed in. The are shown their Hotspot account summary. Since they have two passes, we message the ending date of the current pass and instruct them they have a second pass in the queue, and what type it is. Once the current pass runs out, the second one seamlessly starts.

Panel 1

yes hotspot   Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello John. You're signed in!

2:34pm : October 15th, 2011

Your Hotspot pass will expire 11:02PM, October 18th You have 23MB left to use. What does this mean?

[Refresh account summary]

[Sign out]

Add more time to your Yes Hotspot pass. >

Join Yes 4G and unlock the full potential of the fastest mobile internet in Malaysia.
Yes Hotspot is just the tip of the iceberg. >

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Panel 2

yes hotspot   Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

To add to your Yes Hotspot account, please select a pass.

1. Select the Yes Hotspot pass you want

RM5 1 day XGB   RM20 1 week XGB

2. Enter your payment information   * These fields are required.

Credit / Debit Card Don't have a credit card? Don't worry.

Name on your card _____ *
Card No. _____ *
Bank name Select... *
Card type Visa *
Exp. No. Month ▼ Year ▼ *
CVV ____ *   ?

✗ Remember my card

[< Edit]   [Continue >]

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Panel 3

yes hotspot   Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Confirmation
Please double-check to make sure the information you provided is correct.

You've selected the week long Yes Hotspot pass for RM20.

Your Hotspot pass will be charged to this account:

Name on your card John M. Clarkson
Card No. 1888-0788-8888-1288
Bank name Maybank
Card type Visa
Exp. No. 08/2012
CVV 188

Yes will save your credit card information

[< Edit]   [Purchase >]

YTL Communications   Privacy Policy   Terms of Use

Panel 4

yes hotspot   Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello John. You're signed in!

2:34pm : October 15th, 2011

Your current Hotspot pass will expire 11:02PM, October 18th. You have 23MB left to use.

Your second Hotspot week pass will start when the current pass runs out. What does this mean?

[Refresh account summary]

[Sign out]

Add more time to your Yes Hotspot pass. >

Join Yes 4G and unlock the full potential of the fastest mobile internet in Malaysia.
Yes Hotspot is just the tip of the iceberg. >

YTL Communications   Privacy Policy   Terms of Use

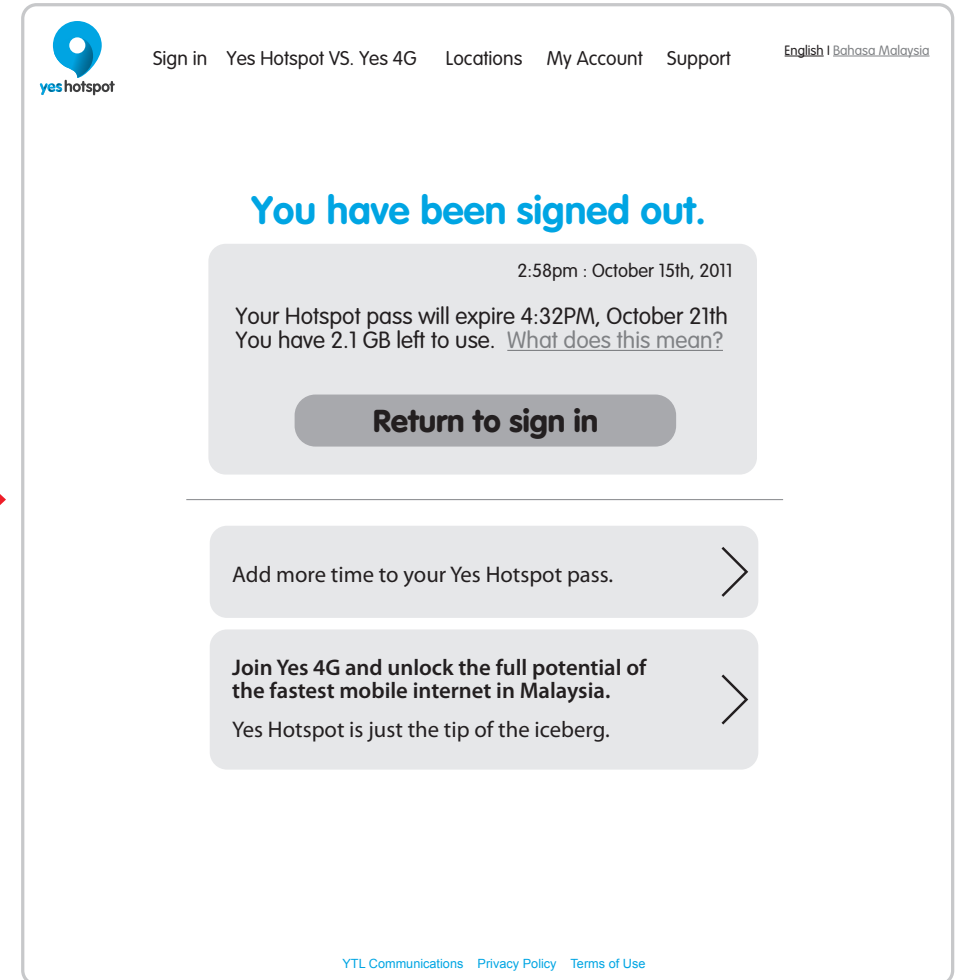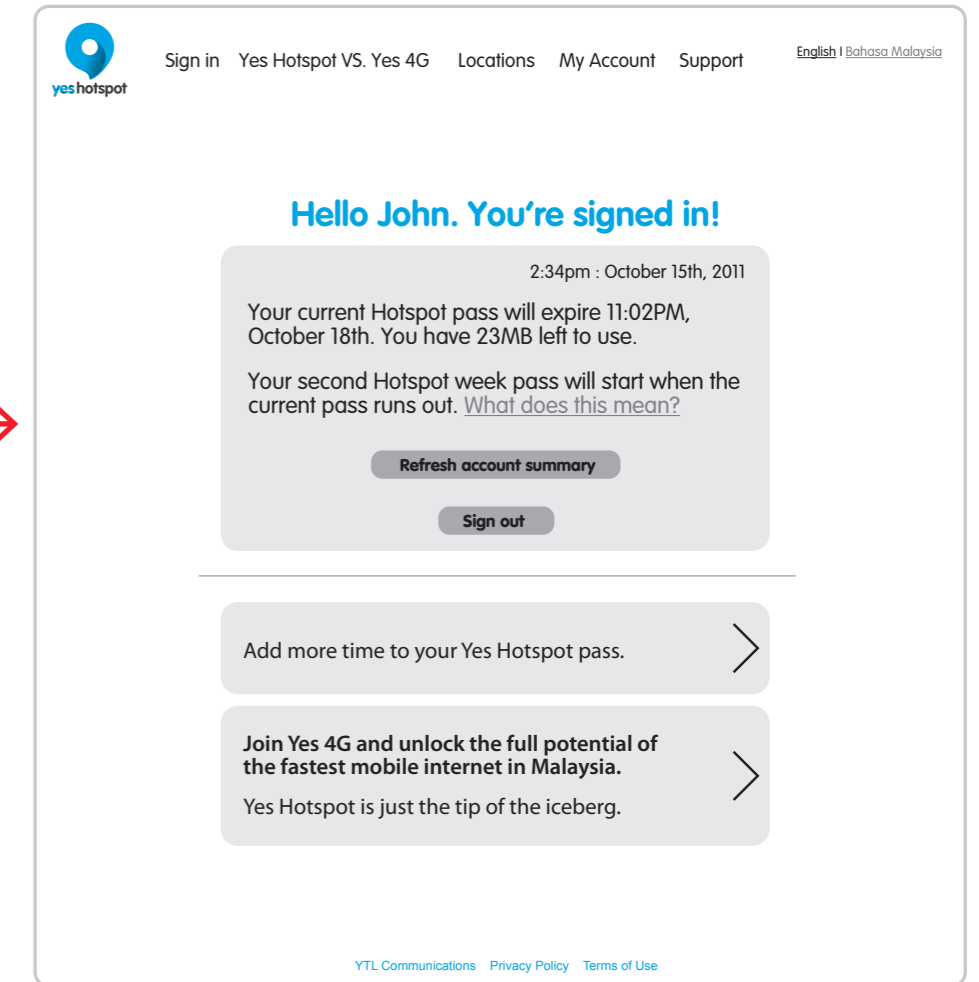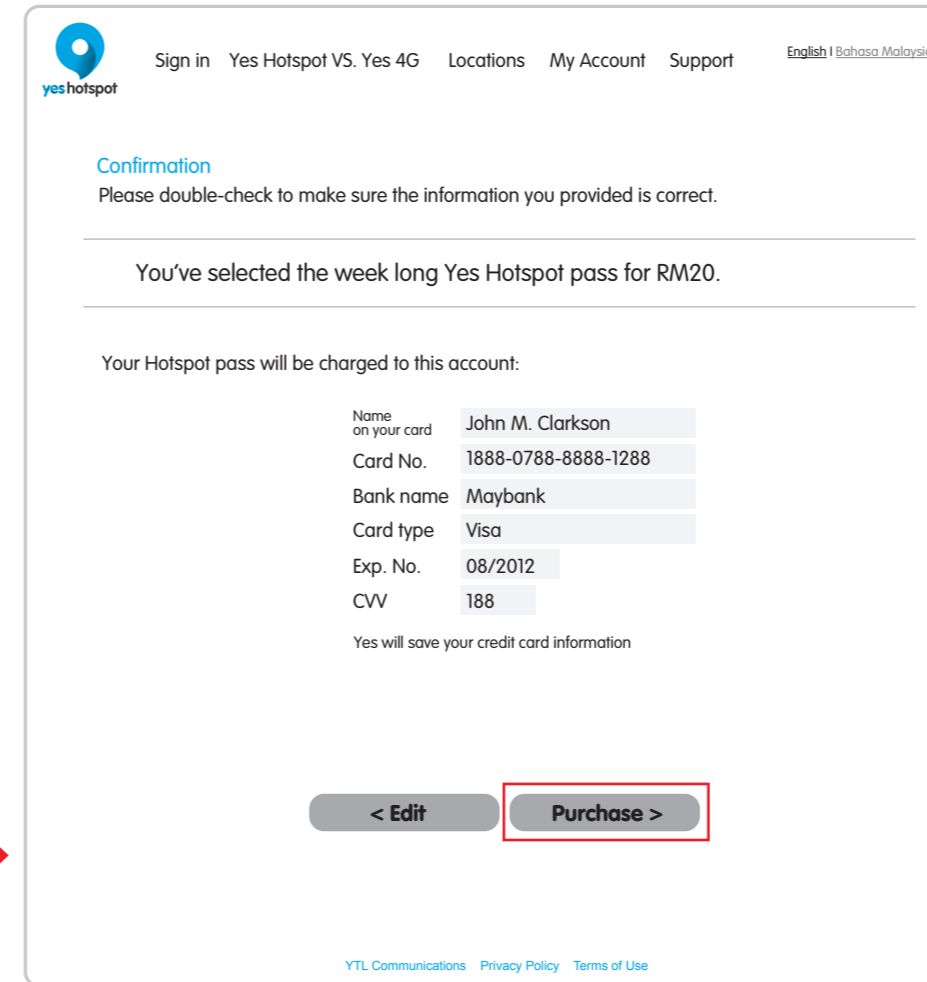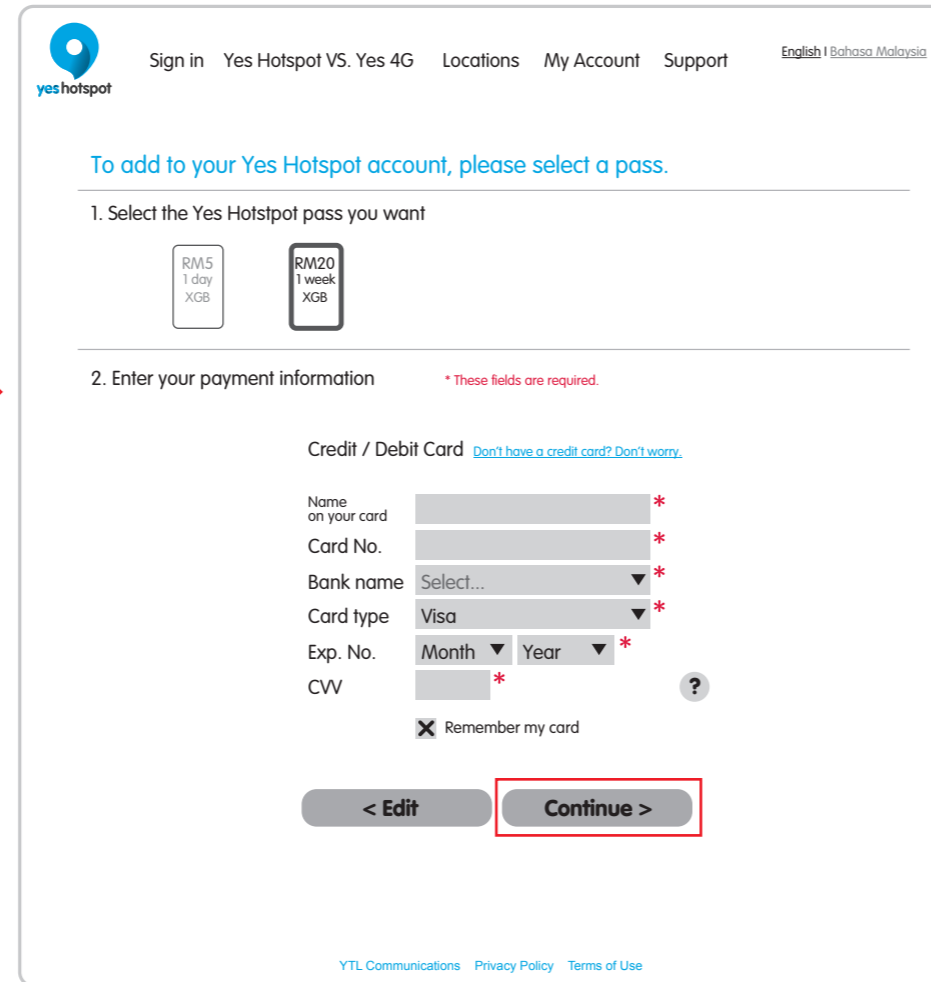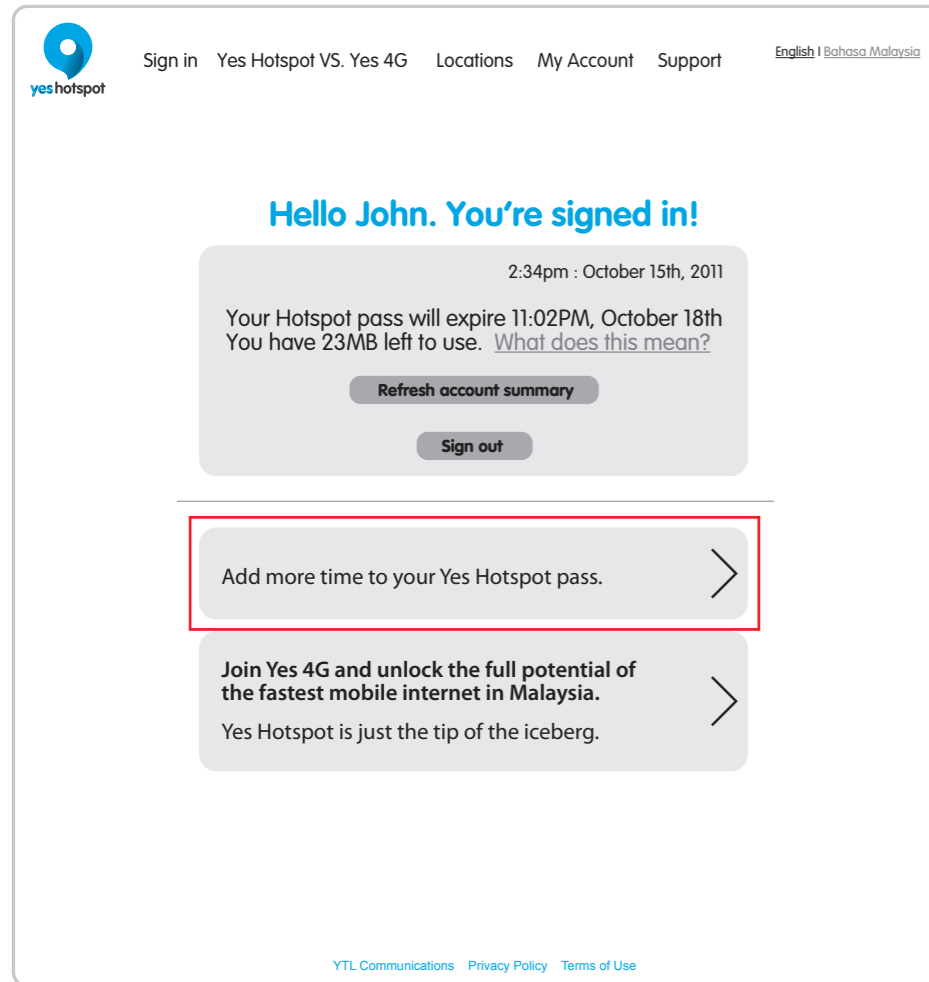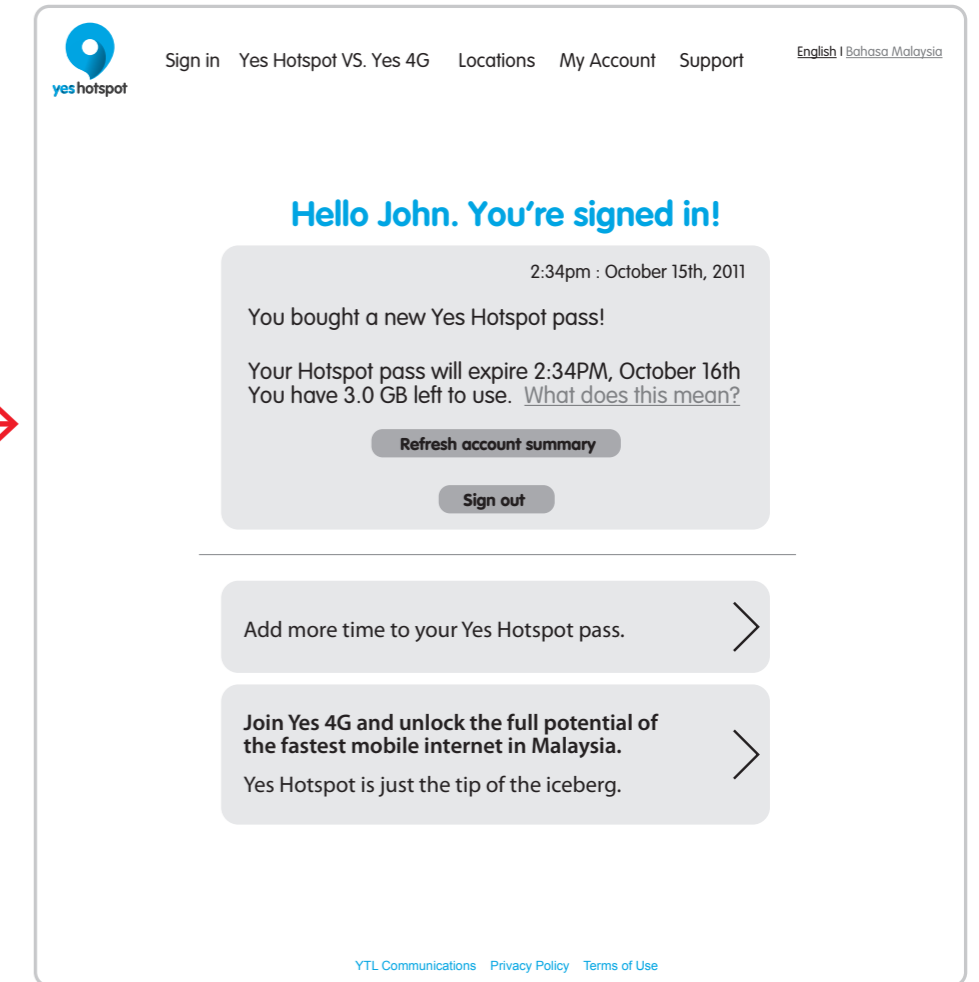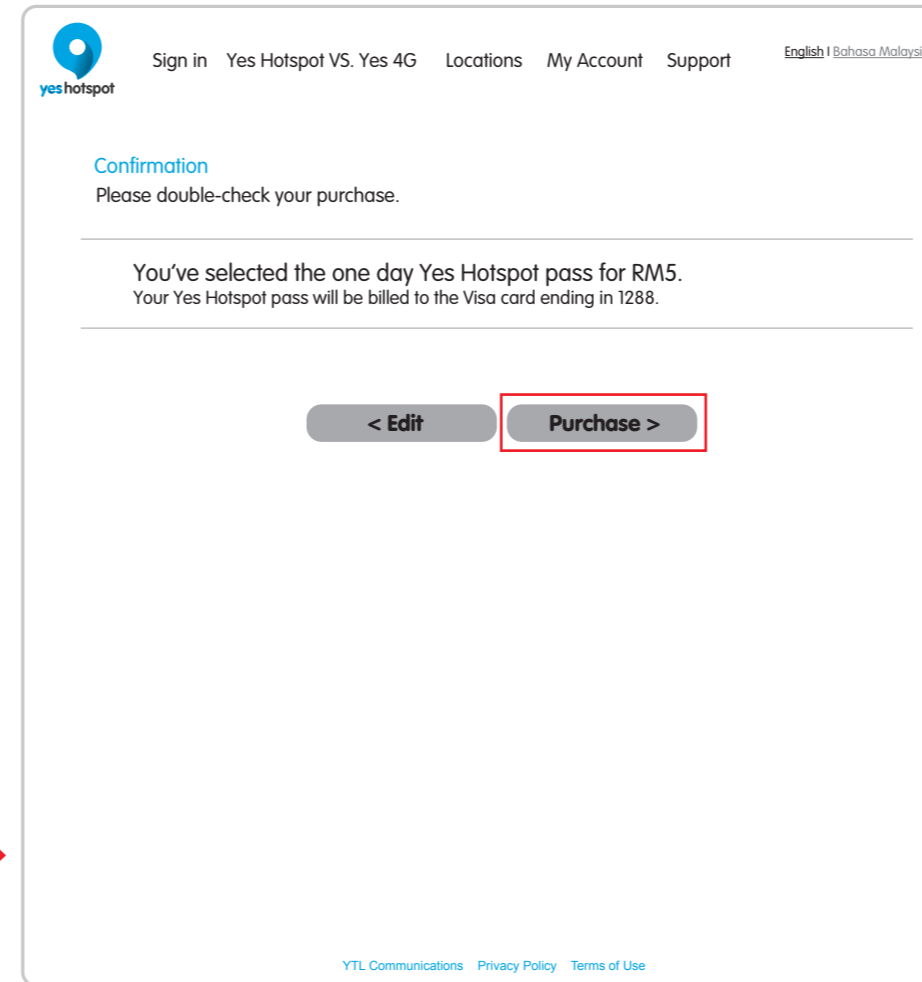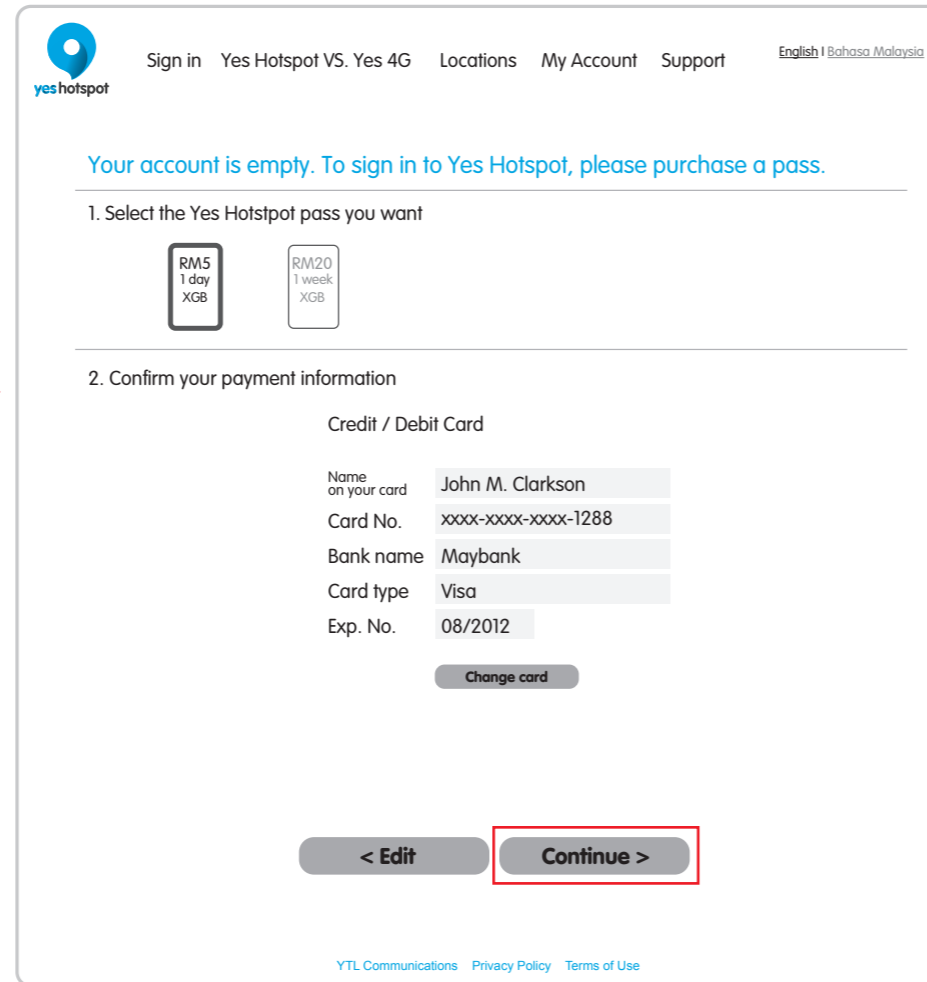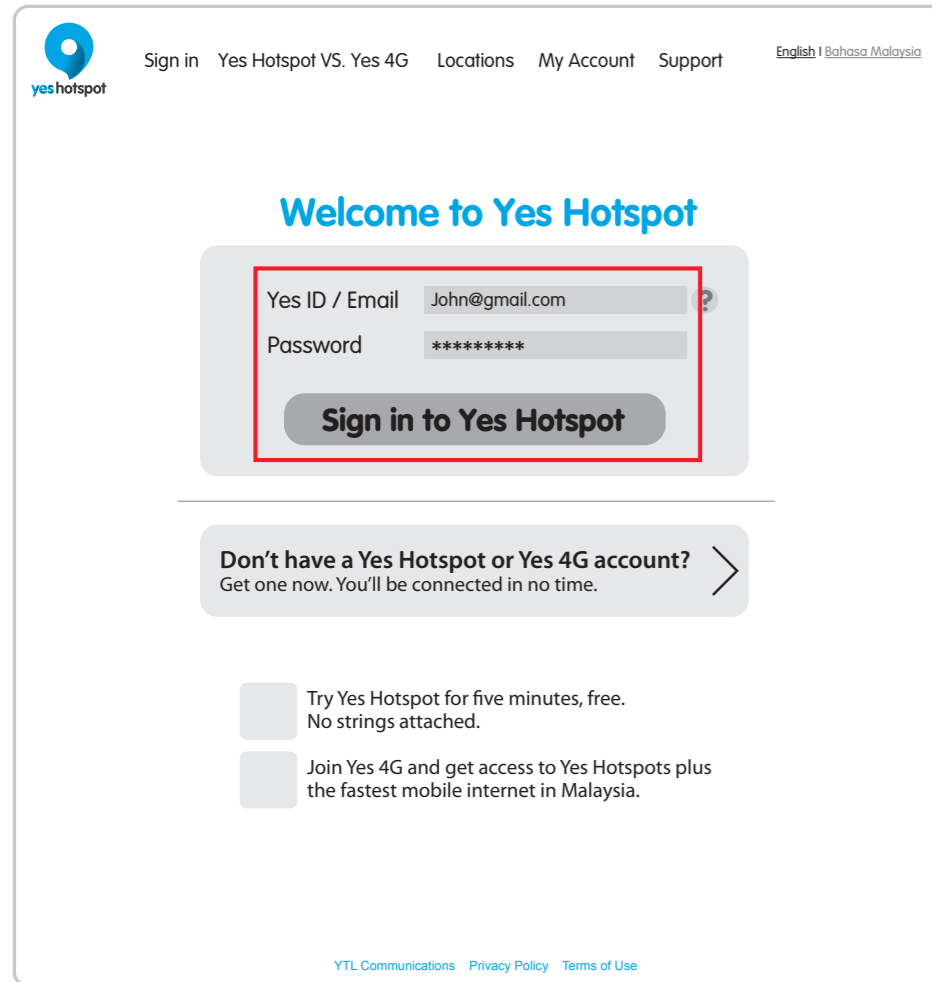## RETURNING CUSTOMER : YES HOTSPOT ACCOUNT WITH NO BALANCE AND A SAVED CREDIT CARD

A customer with a current Yes Hotspot account views the captive page and enters their email address and password. They then click the "Sign in to Yes Hotspot" button.

Since the user has provided sign in credentials, we know who they are and whether or not they have credit card information saved. If they don't, this screen would be much the same except the credit card fields would be live (and have the CVV field).

The customer verifies the information they've entered and hits "Purchase".

The customer is signed in. The are shown their Hotspot account summary. Since it is now known they are a Hotspot customer, two marketing messages are shown: one selling more Hotspot time, and another providing an upsell path to Yes 4G.

Screen 1

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Welcome to Yes Hotspot

Yes ID / Email   John@gmail.com   ?
Password   *********

Sign in to Yes Hotspot

Don't have a Yes Hotspot or Yes 4G account?
Get one now. You'll be connected in no time.   >

Try Yes Hotspot for five minutes, free.
No strings attached.

Join Yes 4G and get access to Yes Hotspots plus
the fastest mobile internet in Malaysia.

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Screen 2

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Your account is empty. To sign in to Yes Hotspot, please purchase a pass.

1. Select the Yes Hotspot pass you want

RM5   RM20
1 day   1 week
XGB   XGB

2. Confirm your payment information

Credit / Debit Card

Name on your card   John M. Clarkson
Card No.   xxxx-xxxx-xxxx-1288
Bank name   Maybank
Card type   Visa
Exp. No.   08/2012

Change card

< Edit   Continue >

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Screen 3

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Confirmation
Please double-check your purchase.

You've selected the one day Yes Hotspot pass for RM5.
Your Yes Hotspot pass will be billed to the Visa card ending in 1288.

< Edit   Purchase >

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Screen 4

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello John. You're signed in!

2:34pm : October 15th, 2011

You bought a new Yes Hotspot pass!

Your Hotspot pass will expire 2:34PM, October 16th
You have 3.0 GB left to use.   What does this mean?

Refresh account summary

Sign out

Add more time to your Yes Hotspot pass.   >

Join Yes 4G and unlock the full potential of the fastest mobile internet in Malaysia.
Yes Hotspot is just the tip of the iceberg.   >

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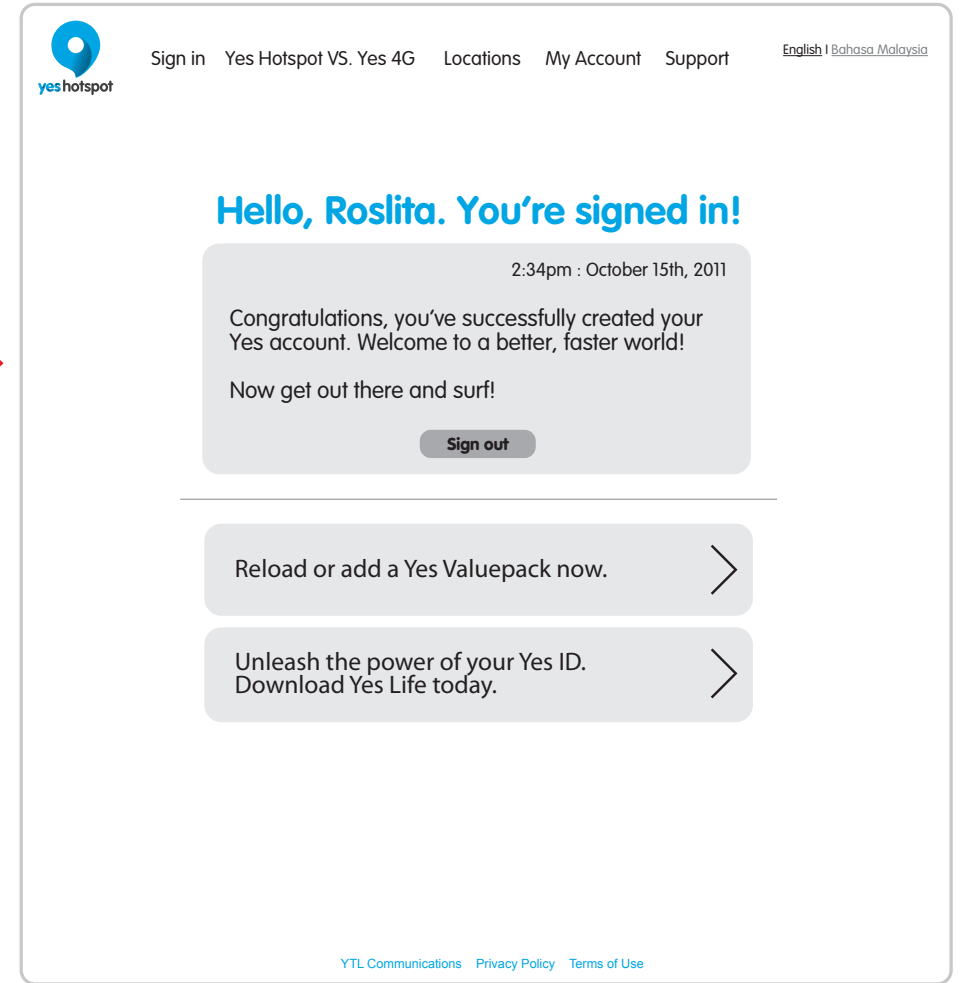
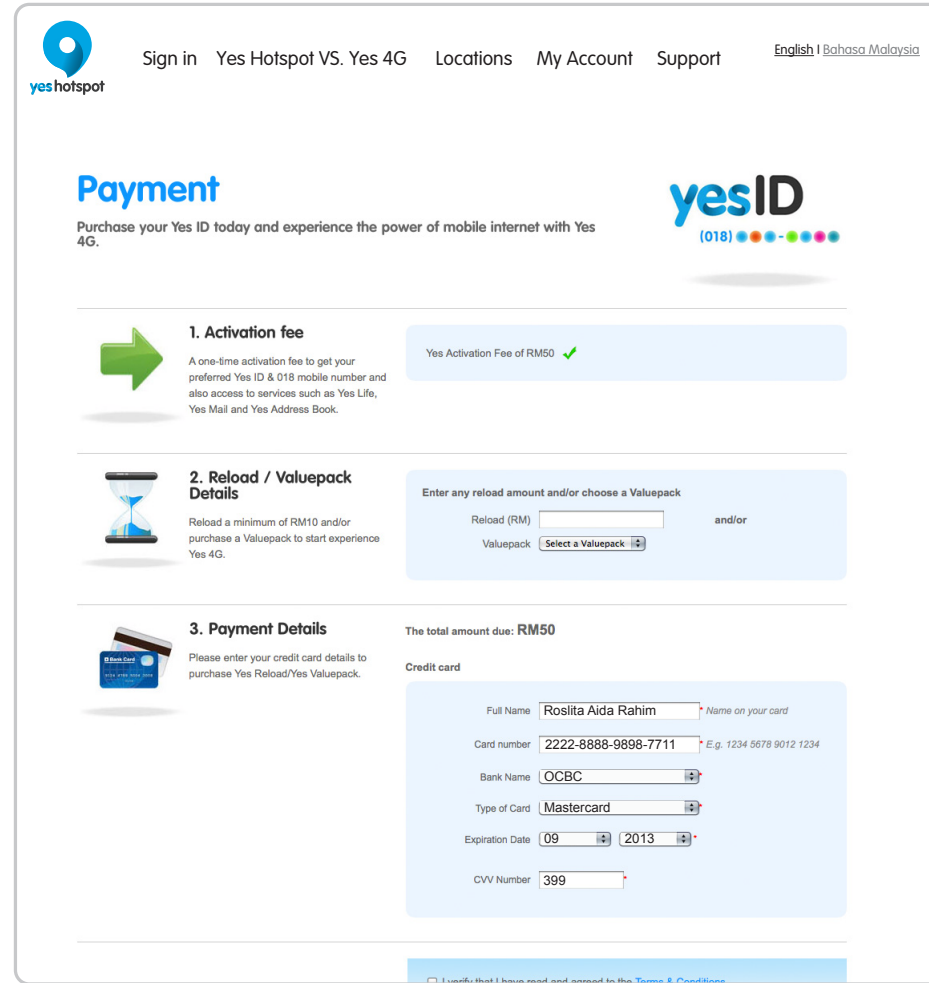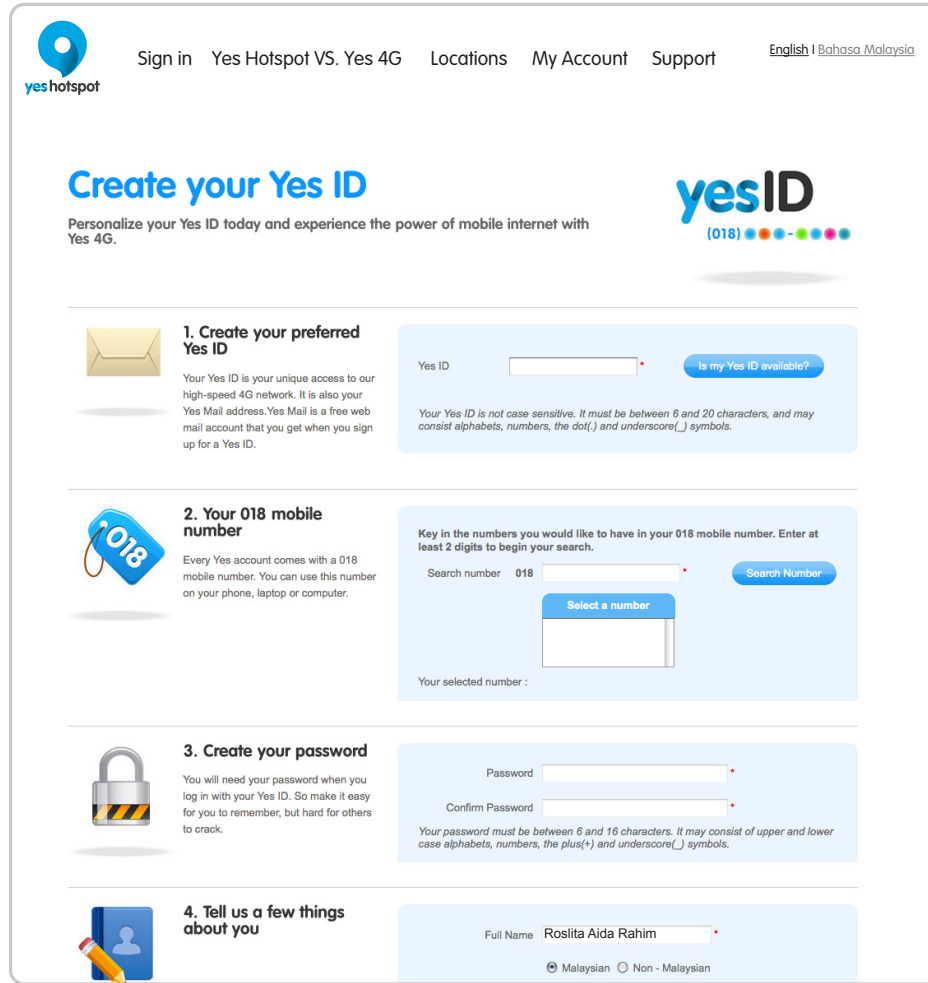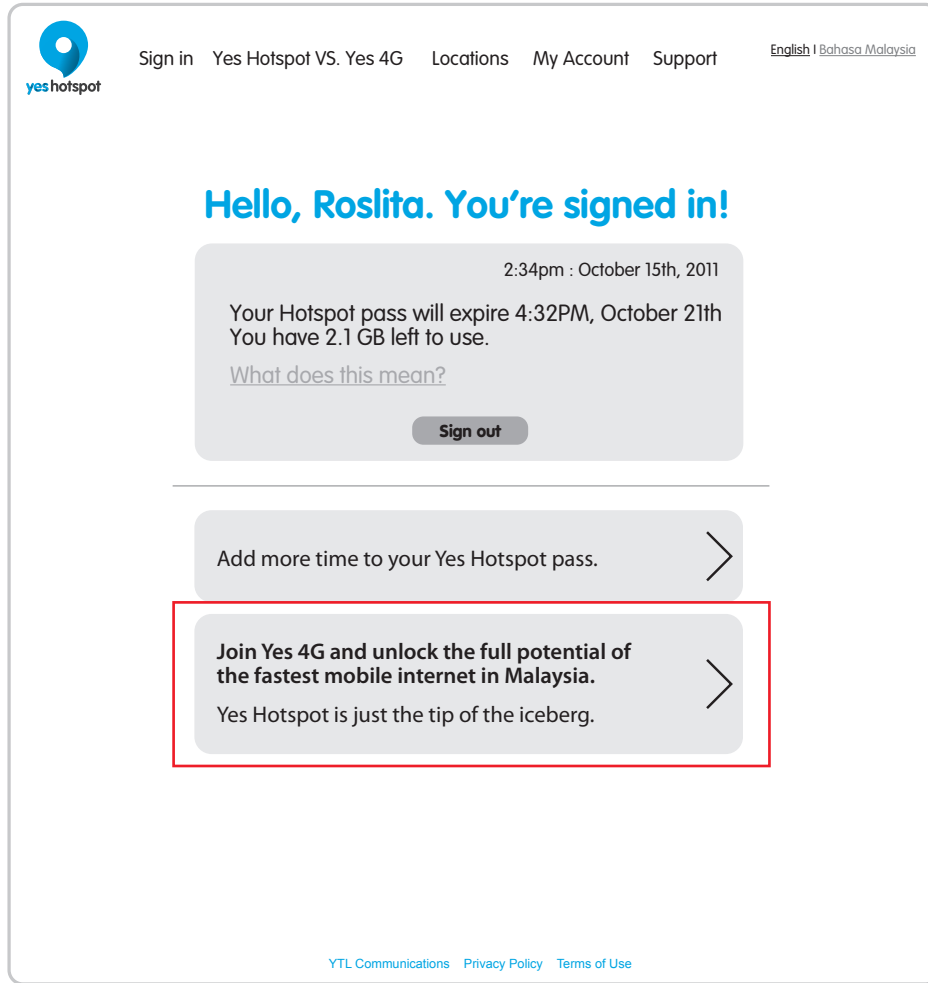## EXISTING CUSTOMER : YES 4G UPSELL FROM CAPTIVE PAGE

In this scenario, we have an existing Hotspot user. They've decided they love the speed of 4G enough to make the conversion to a Yes 4G user.

They click on the Yes 4G upsell message.

The customer is taken to the Create a Yes ID page on portal. We should attempt to display the portal page in context of the Hotspot flow: the header and footer should remain the same as those on the Hotspot Captive page. Since we know some of the user information, we should prefill as much as possible.

The Payment page in the same flow. Again, we should strive to present this page within the context of Hotspot: remove the portal navigation and branding, and replace with the Hotspot specific experience. Prefilled information.

Once the account is successfully created, the user is signed in and shown the welcome messaging. In this case, the user has created a 4G account, so they are shown Yes 4G related content.

Screen 1

yeshotspot — Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello, Roslita. You're signed in!

2:34pm : October 15th, 2011

Your Hotspot pass will expire 4:32PM, October 21th
You have 2.1 GB left to use.
What does this mean?

[Sign out]

Add more time to your Yes Hotspot pass. ›

Join Yes 4G and unlock the full potential of the fastest mobile internet in Malaysia.
Yes Hotspot is just the tip of the iceberg. ›

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Screen 2

yeshotspot — Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Create your Yes ID   **yesID** (018) ●●●-●●●●

Personalize your Yes ID today and experience the power of mobile internet with Yes 4G.

1. Create your preferred Yes ID
Your Yes ID is your unique access to our high-speed 4G network. It is also your Yes Mail address. Yes Mail is a free web mail account that you get when you sign up for a Yes ID.

Yes ID [_____] • [Is my Yes ID available?]
Your Yes ID is not case sensitive. It must be between 6 and 20 characters, and may consist alphabets, numbers, the dot(.) and underscore(_) symbols.

2. Your 018 mobile number
Every Yes account comes with a 018 mobile number. You can use this number on your phone, laptop or computer.

Key in the numbers you would like to have in your 018 mobile number. Enter at least 2 digits to begin your search.
Search number 018 [____] • [Search Number]
[Select a number]
Your selected number :

3. Create your password
You will need your password when you log in with your Yes ID. So make it easy for you to remember, but hard for others to crack.

Password [_____] •
Confirm Password [_____] •
Your password must be between 6 and 16 characters. It may consist of upper and lower case alphabets, numbers, the plus(+) and underscore(_) symbols.

4. Tell us a few things about you
Full Name [Roslita Aida Rahim] •
○ Malaysian ○ Non - Malaysian

https://www.yes.my/activation/createYesPlanNewAccount.do

Screen 3

yeshotspot — Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Payment   **yesID** (018) ●●●-●●●●

Purchase your Yes ID today and experience the power of mobile internet with Yes 4G.

1. Activation fee
A one-time activation fee to get your preferred Yes ID & 018 mobile number and also access to services such as Yes Life, Yes Mail and Yes Address Book.
Yes Activation Fee of RM50 ✓

2. Reload / Valuepack Details
Reload a minimum of RM10 and/or purchase a Valuepack to start experience Yes 4G.
Enter any reload amount and/or choose a Valuepack
Reload (RM) [_____] and/or
Valuepack [Select a Valuepack ▾]

3. Payment Details
Please enter your credit card details to purchase Yes Reload/Yes Valuepack.
The total amount due: RM50
Credit card
Full Name [Roslita Aida Rahim] • Name on your card
Card number [2222-8888-9898-7711] • E.g. 1234 5678 9012 1234
Bank Name [OCBC ▾]
Type of Card [Mastercard ▾]
Expiration Date [09 ▾] [2013 ▾] •
CVV Number [399] •

☐ I certify that I have read and agreed to the Terms & Conditions

Screen 4

yeshotspot — Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello, Roslita. You're signed in!

2:34pm : October 15th, 2011

Congratulations, you've successfully created your Yes account. Welcome to a better, faster world!

Now get out there and surf!

[Sign out]

Reload or add a Yes Valuepack now. ›

Unleash the power of your Yes ID. Download Yes Life today. ›

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Recommended: We add a friendly, marketing based interstitial page that covers recommended plans and pricing. The jump into the sales flow is too abrupt as-is and could turn away potential customers.

RETURNING CUSTOMER : YES 4G ACCOUNT

A customer with a current Yes 4G account views the captive page and enters their Yes ID and password. They then click the "Sign in to Yes Hotspot" button.

The customer is signed in. The are shown a marketing message in the sign in area. Since it is now known they are a Yes 4G customer, two marketing messages are shown: one selling Yes 4G Valuepacks, and another providing a link to drive tonnage usage.

On signing out, the customer is presented with messaging that details the rebate they earned for the previous session. This space can be used to show any messaging we want.

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yes hotspot

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Welcome to Yes Hotspot

Yes ID / Email   greg@yes.my   ?

Password   *********

Sign in to Yes Hotspot

Don't have a Yes Hotspot or Yes 4G account?
Get one now. You'll be connected in no time.   >

☐   Try Yes Hotspot for five minutes, free.
    No strings attached.

☐   Join Yes 4G and get access to Yes Hotspots plus
    the fastest mobile internet in Malaysia.

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yes hotspot

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

Hello Greg. You're signed in!

2:34pm : October 15th, 2011

The longer you're connected to Yes Hotspot, the more rebates you earn. Find out more

Sign out

Reload or add a Yes Valuepack now.   >

NEW! The Viewing Room : exclusive music
video premieres and movie trailers!   >

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yes hotspot

Sign in   Yes Hotspot VS. Yes 4G   Locations   My Account   Support   English | Bahasa Malaysia

You have been signed out.

2:58pm : October 15th, 2011

Congratulations! You've earned RM3 in rebates!
Find out more

Return to sign in

Reload or add a Yes Valuepack now.   >

Check out the all new Yes Huddle XS.
The ultimate teensy weensy 4G connection.   >

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